

AetnaRetireePlans.com 72.23.602.1 (09/20)



Your new Aetna® ID card should arrive soon.



Look for a **purple** envelope that clearly states, "**Your new member ID card is enclosed."**

We're upgrading the system we use to administer your health plan. That means some basic information, including your member ID number, will change. Because of this, we will send you a new Aetna Medicare PPO ID card. Keep an eye on your mail so you don't miss it.

It's important to show your new card to your providers any time you receive medical care in 2022. And remember to replace your current ID card with your new ID card on January 1, 2022.

Questions? Give us a call at the number on your ID card.

Stay connected

Aetna Health is your new secure member website — effective January 1, 2022. Use it as your personal command central when you need to:

- Get a quick view of your plan based on your personal preferences
- Connect to care find tools and information to stay healthy such as wellness programs, discounts and resources to make life easier
- Gain secure access to your digital ID card, coverage information, and personal tasks

Visit **AetnaRetireePlans.com** to register or log in. If you're already registered, your current log in credentials will not change.

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.



60 Readington Road Branchburg, NJ 08876

Important Aetna plan information

<Retiree name>

<Street address>

<City, State Zip>

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