

SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND

## AGENDA & REPORTS JULY 24, 2023 ZOOM - CONFERENCE CALL 4:15 PM

Join Zoom Meeting

https://permainc.zoom.us/j/99124391172

Meeting ID: 991 2439 1172

Dial by your location

+1 929 205 6099 US (New York) +1 301 715 8592 US (Washington D.C) +1 312 626 6799 US (Chicago)

Meeting ID: 991 2439 1172

# STATEMENT OF COMPLIANCE WITH OPEN PUBLIC MEETINGS ACT FOR USE WITH ZOOM MEETING

The Open Public Meetings Act allows local public bodies to conduct public meetings by using communication equipment. During the recently ended Public Health Emergency local public bodies were encouraged to conduct public business via remote public meetings, which expanded the use of electronic communications technology such as Zoom and similar applications routinely used in academic, business and professional settings. The Southern New Jersey Regional Employee Benefits Fund is conducting this meeting using the Zoom application.

Adequate Notice and Electronic Notice of this meeting was given by:

1. Sending advance written notice to The Burlington County Times and The Courier Post.

2. Filing advance written notice of this meeting with the Clerk/Administrator of each member municipality.

3. Sending advance electronic mail notice of this meeting to the Clerk/Administrator of each member municipality.

4. Posting electronic notice of this meeting on the Fund's website which notice provided the time, date and instructions for: (i) access to the Remote Public Meeting, (ii) how to provide public comment and (iii) how to access the agenda.

5. Posting a copy of the meeting notice on the public bulletin board of all member municipalities.

6. During the business session portion of this Remote Public Meeting the audio of all members of the public attending the meeting will be muted. At the end of the business session of the meeting, a time for public comment will be available. Members of the public who desire to provide comment shall raise their virtual hand in the Zoom application and/or submit a written comment via the text message section of the application. The meeting moderator will queue the members of the public that wish to provide comment and the Chairperson will recognize them in order. Public comment shall be concise and to the point and shall not contain abusive, defamatory, or obscene language.

# SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND AGENDA MEETING: JULY 24, 2023 CONFERENCE CALL 4:15 PM

Open (Appendix I)

#### MEETING CALLED TO ORDER - OPEN PUBLIC MEETING NOTICE READ

#### FLAG SALUTE - MOMENT OF SILENCE

# ROLL CALL OF 2023 EXECUTIVE COMMITTEE

Michael Mevoli, Chairman Joseph Wolk, Secretary Louis DiAngelo, Executive Committee Member Terry Shannon, Executive Committee Member Edward Hill, Executive Committee Member Robert Maybury, Executive Committee Member Gary Passanante, Executive Committee Member Brian Morrell, Executive Committee Alternate Kenneth Cheeseman, Executive Committee Alternate

#### APPROVAL OF MINUTES: June 26, 2023

#### **CORRESPONDENCE** - None

#### **REPORTS:**

EXECUTIVE DIRECTOR (PERMA)	
Monthly Report	Page 2
PROGRAM MANAGER- (Conner Strong & Buckelew) Monthly Report	Page 8
Working Report	and age of
TREASURER – (Verrill & Verrill)	
July 2023 Voucher List	
Treasurers Report	Page 12
Confirmation of Claims Paid/Certification of Transfers	
Ratification of Treasurers Report	
Resolution 28-23: Approval of the July 2023 Bills List	Page 14
ATTORNEY – (J. Kenneth Harris)	
Monthly Report	
NETWORK & THIRD PARTY ADMINISTRATOR - (Aetna)	
Monthly Report	Page 15
NETWORK & THIRD PARTY ADMINISTRATOR (Amoriticalth)	
NETWORK & THIRD PARTY ADMINISTRATOR - (AmeriHealth) Monthly Report	Page 19
	age 17

PRESCRIPTION ADMINISTRATOR - (Express Scripts) Monthly Report	Page 21
<b>DENTAL ADMINISTRATOR - (Delta Dental)</b> Monthly Report	No Report
OLD BUSINESS	
NEW BUSINESS	
PUBLIC COMMENT	

#### RESOLUTION - EXECUTIVE SESSION FOR CERTAIN SPECIFIED PURPOSES PERSONNEL - CLAIMS - LITIGATION

MEETING ADJOURNED

# Southern New Jersey Regional Employee Benefits Fund Executive Director's Report July 24, 2023

# FINANCE AND CONTRACTS

#### PRO FORMA REPORTS

# **Fast Track Financial Report** – as of May 31, 2023 (page 3)

#### 2024 BUDGET UPDATE

We are in the beginning stages of developing the 2024 SNJHIF Budget. The Fund's data through the end of June will be sent to the Actuary by the end of this month and a projection should be prepared by end of August. We would like to host a Finance Committee meeting around that time to review and determine if introduction can be made at the September meeting.

# MEDICAL TPA RFP

At the February MRHIF meeting, action was taken to release an RFP for a Medical TPA, State-wide. Since a 3 year contract exceeds \$12.5 million, the Fund's QPA submitted the RFP to the State Comptroller's office. The OSC believes that the MRHIF cannot RFP on behalf of the local Funds and select more than one vendor. PERMA, the MRHIF Attorney and QPA are working with the DCA to get an additional opinion. In the meantime, due to the time sensitivity, we are requesting the SNJHIF issue its own RFP for Medical TPA for one year. Should we get authorization to proceed at the MRHIF level for multiple vendors, the MRHIF may issue the RFP for 2025 for 3 years.

**MOTION:** Motion to release an EUS RFP for Medical Third Party Administrator for a one year contract effective January 1, 2024.

		N NEW JERSEY RE FINANCIAL F	AST TRACK REPORT		
		AS OF	May 31, 2023		
		THIS	YTD	PRIOR	FUND
		MONTH	CHANGE	YEAR END	BALANCE
	MF	5,586,393	26,774,117	1,372,122,523	1,398,896,64
CLAIM EXPENSES		0,000,000	20,77 1,227	2,07 2,222,020	2,000,000,000,00
Paid Claims		4,162,706	20,637,449	1,117,098,280	1,137,735,72
IBNR		92,220	875,672	3,805,161	4,680,8
Less Specific Excess		-	(17,928)	(19,620,933)	(19,638,8
Less Aggregate Exce	SS	-	-	(1,807,360)	(1,807,3
TOTAL CLAIMS		4,254,926	21,495,193	1,099,475,148	1,120,970,34
EXPENSES					
MA & HMO Premiur	ns	726,486	3,484,216	36,696,619	40,180,8
Excess Premiums		81,143	388,910	49,192,677	49,581,5
Administrative		318,462	1,536,070	121,366,732	122,902,8
TOTAL EXPENSES		1,126,090	5,409,195	207,256,028	212,665,22
UNDERWRITING PROFIT/(	LOSS) (1-2-3)	205,376	(130,272)	65,391,347	65,261,0
INVESTMENT INCOME		22,158	123,045	3,625,367	3,748,4
DIVIDEND INCOME		0	0	11,645,963	11,645,9
STATUTORY PROFIT/(LOSS	) (4+5+6)	227,535	(7,227)	80,662,677	80,655,4
DIVIDEND		0	0	72,674,656	72,674,6
Transferred Surplus		0	0	0	
STATUTORY SURPLUS	(7-8+9)	227,535	(7,227)	7,988,021	7,980,7
		SURPLUS (DEFICITS			
Closed	Surplus	34,835	102,988	8,941,928	9,044,9
Closed	Cash	29,138	151,844	13,729,036	13,880,8
2021	Surplus	16,661	15,158	(1,018,854)	(1,003,6
	Cash	97,006	96,262	(941,374)	(845,1
2022	Surplus	(4,701)	(405,613)	64,947	(340,6
	Cash	(96,745)	1,310,243	(1,568,827)	(258,
2023	Surplus	180,739	280,240		280,2
	Cash	893,157	(4,426,426)		(4,426,4
OTAL SURPLUS (DEFICITS	5)	227,535	(7,227)	7,988,021	7,980,7
DTAL CASH		922,556	(2,868,077)	11,218,835	8,350,7
		CLAIM ANALYSIS E	BY FUND YEAR		
TOTAL CLOSED YEAR CLAIR	ИS	(15,639)	(3,054)	1,016,343,864	1,016,340,8
FUND YEAR 2021					
Paid Claims		(14,777)	(4,802)	37,965,004	37,960,2
		-	0	0	
IBNR		-	(513)	(366,162)	(366,
				0	
IBNR	SS	-	0	U	
IBNR Less Specific Excess	SS	- (14,777)	0 (5,314)	37,598,842	37,593,
IBNR Less Specific Excess Less Aggregate Exce	SS	- (14,777)	-		37,593,!
IBNR Less Specific Excess Less Aggregate Exce TOTAL FY 2021 CLAIMS	SS	- ( <b>14,777</b> ) 100,843	-		37,593,! 45,898,2
IBNR Less Specific Excess Less Aggregate Exce TOTAL FY 2021 CLAIMS FUND YEAR 2022 Paid Claims IBNR	S5		(5,314)	37,598,842	45,898,2
IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Specific Excess		100,843 (95,129) 0	<b>(5,314)</b> 3,955,937	<b>37,598,842</b> 41,942,356	45,898,7 285,3
IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Specific Excess       Less Aggregate Exce		100,843 (95,129) 0 0	(5,314) 3,955,937 (3,519,774) (17,415) 0	<b>37,598,842</b> 41,942,356 3,805,161 (215,072) 0	45,898,; 285,: (232,4
IBNR       IBNR       Less Specific Excess       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2022 CLAIMS		100,843 (95,129) 0	(5,314) 3,955,937 (3,519,774) (17,415)	<b>37,598,842</b> 41,942,356 3,805,161 (215,072)	45,898,7 285,3
IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2022 CLAIMS       FUND YEAR 2022		100,843 (95,129) 0 0 5,714	(5,314) 3,955,937 (3,519,774) (17,415) 0 418,748	<b>37,598,842</b> 41,942,356 3,805,161 (215,072) 0	45,898, 285, (232,4 45,951,1
IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Aggregate Exce       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2022 CLAIMS       FUND YEAR 2023       Paid Claims		100,843 (95,129) 0 0 5,714 4,092,279	(5,314) 3,955,937 (3,519,774) (17,415) 0 418,748 16,689,367	<b>37,598,842</b> 41,942,356 3,805,161 (215,072) 0	45,898, 285, (232, 45,951, 16,689,
IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2022 CLAIMS       FUND YEAR 2023       Paid Claims       IBNR		100,843 (95,129) 0 5,714 4,092,279 187,349	(5,314) 3,955,937 (3,519,774) (17,415) 0 418,748 16,689,367 4,395,446	<b>37,598,842</b> 41,942,356 3,805,161 (215,072) 0	45,898, 285,: (232,4
IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Aggregate Exce       TOTAL FY 2022 CLAIMS       FUND YEAR 2023       Paid Claims       IBNR       Less Specific Excess	SS	100,843 (95,129) 0 5,714 4,092,279 187,349 0	(5,314) 3,955,937 (3,519,774) (17,415) 0 418,748 16,689,367 4,395,446 0	<b>37,598,842</b> 41,942,356 3,805,161 (215,072) 0	45,898, 285, (232, 45,951, 16,689,
IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Aggregate Exce       TOTAL FY 2022 CLAIMS       FUND YEAR 2023       Paid Claims       IBNR       Less Specific Excess       Less Specific Excess       Less Specific Excess       Less Specific Excess	SS	100,843 (95,129) 0 5,714 4,092,279 187,349 0 0	(5,314) 3,955,937 (3,519,774) (17,415) 0 418,748 16,689,367 4,395,446 0 0 0	<b>37,598,842</b> 41,942,356 3,805,161 (215,072) 0	45,898, 285, (232, 45,951, 16,689, 4,395,
IBNR       Less Specific Excess       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Specific Excess       Less Aggregate Exce       TOTAL FY 2021 CLAIMS       FUND YEAR 2022       Paid Claims       IBNR       Less Specific Excess       FUND YEAR 2023       FUND YEAR 2023       Paid Claims       IBNR       Less Specific Excess       Less Specific Excess	SS	100,843 (95,129) 0 5,714 4,092,279 187,349 0	(5,314) 3,955,937 (3,519,774) (17,415) 0 418,748 16,689,367 4,395,446 0	<b>37,598,842</b> 41,942,356 3,805,161 (215,072) 0	45,898, 285, (232, 45,951, 16,689,

This report is based upon information which has not been audited nor certified by an actuary and as such may not truly represent the condition of the fund.

#### Southern New Jersey Regional Employee Benefits Fund CONSOLIDATED BALANCE SHEET AS OF MAY 31, 2023

#### BY FUND YEAR

	•	SNJREBF 2023		SNJREBF 2022	•	SNJREBF 2021	CLOSED YEAR	FUND BALANCE
ASSETS								
Cash & Cash Equivalents		(4,426		(258,5	84)	(845,112)	13,880,880	8,350,758
Assesstments Receivable (Prepaid)		7,501	,606	218,7	57	(158,584)	137,989	7,699,767
Interest Receivable			-	-		-	13	13
Specific Excess Receivable			-	15,2	19	-	-	15,219
Aggregate Excess Receivable			-	-		-	-	-
Dividend Receivable			-	-		-	-	-
Prepaid Admin Fees			,313	-		-	-	6,313
Other Assets		1,623	,473	-		-	-	1,623,473
Total Assets		4,704	,966	(24,6	09)	(1,003,696)	14,018,882	17,695,543
LIABILITIES								
Accounts Payable		4 205	-	-	07	-	-	-
IBNR Reserve		4,395	,446	285,3	87	-	-	4,680,833
A4 Retiree Surcharge Dividends Payable			-	-		-	- 112,311	- 112,311
Retained Dividends			2			_	4,861,654	4,861,654
Accrued/Other Liabilities		29	,280	30,6	71	-	-	59,951
Total Liabilities		4,424	,726	316,0	58	-	4,973,965	9,714,749
EQUITY								
Surplus / (Deficit)		280	,240	(340,6	66)	(1,003,696)	9,044,916	7,980,794
Total Equity		280	,240	(340,6	66)	(1,003,696)	9,044,916	7,980,794
Total Liabilities 9 Ecuita		1 704	066	/04/	00)	(1 002 (0.0	14 010 000	17 (05 542
Total Liabilities & Equity		4,704	,900	(24,6	(40	(1,003,696)	14,018,882	17,695,543
BALANCE			-	-		-	-	-

This report is based upon information which has not been audited nor certified

by an actuary and as such may not truly represent the condition of the fund.

Fund Year allocation of claims have been estimated.

11-Jul-23

RATIOS								
							1	FY2
NDICES	2022	JAN	 FEB	 MAR		APR	MAY	JUN
Cash Position	11,218,835	\$ 11,537,320	\$ 9,784,018	\$ 8,722,644	\$	7,428,201	\$ 8,350,758	
IBNR	3,805,161	\$ 3,833,100	\$ 4,191,538	\$ 4,380,535	\$	4,588,613	\$ 4,680,833	
Assets	16,912,028	\$ 17,201,658	\$ 17,415,171	\$ 16,951,698	\$	17,375,635	\$ 17,695,543	
Liabilities	8,870,793	\$ 8,897,035	\$ 9,237,668	\$ 9,421,043	\$	9,622,376	\$ 9,714,749	
Surplus	8,041,236	\$ 8,304,623	\$ 8,177,503	\$ 7,530,656	\$	7,753,259	\$ 7,980,794	
Claims Paid Month	4,627,623	\$ 3,735,395	\$ 3,968,720	\$ 4,679,366	\$	4,091,263	\$ 4,162,706	
Claims Budget Month	3,880,661	\$ 4,086,583	\$ 4,153,333	\$ 4,269,459	\$	4,484,132	\$ 4,489,577	
Claims Paid YTD	46,228,639	\$ 3,735,395	\$ 7,704,115	\$ 12,383,480	\$	16,474,743	\$ 20,637,449	
Claims Budget YTD	45,049,932	\$ 4,086,583	\$ 8,239,917	\$ 12,509,376	\$	16,993,508	\$ 21,483,085	
RATIOS								
Cash Position to Claims Paid	2.42	 3.09	 2.47	1.86		1.82	2.01	
Claims Paid to Claims Budget Month	1.19	0.91	0.96	1.1		0.91	0.93	
Claims Paid to Claims Budget YTD	1.03	0.91	 0.93	0.99		0.97	0.96	
Cash Position to IBNR	2.95	3.01	2.33	1.99		1.62	1.78	
Assets to Liabilities	1.91	1.93	1.89	1.8		1.81	1.82	
urplus as Months of Claims	2.07	2.03	1.97	1.76		1.73	1.78	
BNR to Claims Budget Month	0.98	 0.94	 1.01	 1.03	-	1.02	1.04	

	Southern NJ Munic	ipal Employe	e Benefits Fun	ıd		
	2023 Bud	lget Status Re	port			
	as o	f May 31, 2023				
				YTD	\$ Variance	% Varaiance
Expected Losses	YTD Budgeted	Annual	Latest Filed	Expensed		
Medical Claims - All Other	13,303,901	33,028,024	30,380,930			
Medical Claims AmeriHealth - All Other	786,444	1,884,464	1,859,598			
Medical Claims - CCBOSS	4,352,073	10,439,270	10,668,124			
Subtotal Medical	18,442,418	45,351,757	42,908,652	17,785,704	656,714	4%
Prescription Claims - All Other	2,512,062	6,244,829	5,810,083			
Rx Rebates - All Other	(753,620)	(1,873,451)	(1,743,025)			
Prescription Claims - CCBOSS	1,109,994	2,659,613	2,771,693			
Rx Rebates - CCBOSS	(332,999)	(797,883)	(831,508)			
Subtotal Prescription	2,535,437	6,233,108	6,007,244	2,765,116	(229,678)	-9%
Dental Claims - All Other	436,842	1,054,201	1,009,477			
Dental Claims - CCBOSS	68,388	164,529	162,540			
Subtotal Dental	505,230	1,218,729	1,172,017	533,994	(28,764)	
Subtotal Claims	21,483,085	52,803,595	50,087,913	21,084,813	398,272	2%
	(2002					
Loss Fund Contingency	65,835	158,003	158,003			
DMO Premiums	1,631	4,271	1,104	1,828	(197)	-12%
Medicare Advantage - All Other	2,682,592	6,572,473	3,262,008			
Medicare Advantage - CCBOSS	801,346	1,921,108	1,941,442			
Subtotal Insured Programs	3,485,569	8,497,852	5,204,554	3,482,388	1,550	0%
Reinsurance						
Specific	388,770	954,352	896,418	388,910	(140)	0%
	05 (00 050	(2, 112, 0.02		<b>. </b>	468.001	
Total Loss Fund	25,423,259	62,413,802	56,346,888	24,957,939	465,321	2%
Evnongog						
Expenses Legal	9,419	22,606	22.606	9.419	(0)	0%
Treasurer	6,638	15,930	15,930	6,638	(0)	0%
Administrator	212,569	519,563	426,114	212,468	- 101	0%
Program Manager	534,656	1,308,318	1,080,218	788,124	(26,183)	
Brokerage	227,285	1,508,518	494,137	Included above i		
TPA - Med Aetna	412,046	1.012.698	972.960	438,680	(158)	0%
TPA - Med AmeriHealth Admin	26,475	63,811	. ,	Included above in		0 /0
TPA - Med Amerificatin Admin TPA - Dental	30,478	73,501	<u> </u>	30,605	<u>11PA</u> (127)	0%
Actuary	7,167	17,200	17,200	7,167	(127)	
Actuary Auditor	7,107	17,200	17,200	7,167	(0)	0%
	/,100	17,000	17,000	7,110	(2)	070
Subtotal Expenses	1,473,841	3,065,992	3,179,215	1,500,210	(26,369)	-2%
Substan Expenses	1,77,3,071	5,005,992	5,177,215	1,500,210	(20,309)	-2/0
Misc/Cont	9,024	21,657	21,657	7,437	1,586	18%
Affordable Care Act Taxes	5,497	13,495	12,676	5,503	(6)	
Claims Audit	16,667	40,000	40,000	16,667	(0)	
Plan Documents	6,250	15,000	15,000	6,252	(0)	
	0,230	13,000	13,000	0,432	(2)	0 /0
Total Expenses	1,511,279	3,156,144	3,268,548	1,536,070	(24,791)	-2%
rour Expenses	1,511,277	5,150,177	5,200,540	1,000,070	(27,791)	-2/0
Total Budget	26,934,538	65,569,946	59,615,436	26,494,008	440,530	2%

# **REGULATORY**

BudgetFiledAssessmentsFiledActuarial CertificationFiledReinsurance PoliciesFiledFund CommissionersFiledFund OfficersFiledRenewal ResolutionsFiledIndemnity and TrustFiledNew MembersTo Be FiledWithdrawalsN/ARisk Management Plan and By LawsFiledCash Management PlanFiledUnaudited Financials9/30/2021 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/ABenefit ChangesN/A	Monthly Items	Filing Status
Actuarial CertificationFiledReinsurance PoliciesFiledFund CommissionersFiledFund OfficersFiledRenewal ResolutionsFiledIndemnity and TrustFiledNew MembersTo Be FiledWithdrawalsN/ARisk Management Plan and By LawsFiledCash Management PlanFiledUnaudited Financials9/30/2021 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AContractsFiled		
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Fund OfficersFiledRenewal ResolutionsFiledIndemnity and TrustFiledNew MembersTo Be FiledWithdrawalsN/ARisk Management Plan and By LawsFiledCash Management PlanFiledUnaudited Financials9/30/2021 FiledAnnual Audit2022 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AFiledN/A	Reinsurance Policies	Filed
Renewal ResolutionsFiledIndemnity and TrustFiledNew MembersTo Be FiledWithdrawalsN/ARisk Management Plan and By LawsFiledCash Management PlanFiledUnaudited Financials9/30/2021 FiledAnnual Audit2022 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AFiledN/A	Fund Commissioners	Filed
Indemnity and TrustFiledIndemnity and TrustFiledNew MembersTo Be FiledWithdrawalsN/ARisk Management Plan and By LawsFiledCash Management PlanFiledUnaudited Financials9/30/2021 FiledAnnual Audit2022 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AFontractsFiled	Fund Officers	Filed
New MembersTo Be FiledWithdrawalsN/ARisk Management Plan and By LawsFiledCash Management PlanFiledUnaudited Financials9/30/2021 FiledAnnual Audit2022 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AFiledN/A	Renewal Resolutions	Filed
WithdrawalsN/ARisk Management Plan and By LawsFiledCash Management PlanFiledUnaudited Financials9/30/2021 FiledAnnual Audit2022 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AFiledN/A	Indemnity and Trust	Filed
Risk Management Plan and By LawsFiledCash Management PlanFiledUnaudited Financials9/30/2021 FiledAnnual Audit2022 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AFiledN/A	New Members	To Be Filed
Cash Management PlanFiledUnaudited Financials9/30/2021 FiledAnnual Audit2022 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AFiled	Withdrawals	N/A
Unaudited Financials9/30/2021 FiledAnnual Audit2022 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AContractsFiled	Risk Management Plan and By Laws	Filed
Annual Audit2022 FiledBudget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AContractsFiled	Cash Management Plan	Filed
Budget ChangesN/ATransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AContractsFiled	Unaudited Financials	9/30/2021 Filed
TransfersN/AAdditional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AContractsFiled	Annual Audit	2022 Filed
Additional AssessmentsN/AProfessional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AContractsFiled	Budget Changes	N/A
Professional ChangesN/AOfficer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AContractsFiled	Transfers	N/A
Officer ChangesN/ARMP ChangesN/ABylaw AmendmentsN/AContractsFiled	Additional Assessments	N/A
RMP ChangesN/ABylaw AmendmentsN/AContractsFiled	Professional Changes	N/A
Bylaw AmendmentsN/AContractsFiled	Officer Changes	N/A
Contracts Filed	RMP Changes	N/A
	Bylaw Amendments	N/A
Benefit Changes N/A	Contracts	Filed
	Benefit Changes	N/A

Professional	Contract Received	Insurance Received	Contract Term
Executive Director (PERMA)	In Progress		1/1/2022-12/31/2024
Program Manager (Conner Strong)	In Progress		1/1/2022-12/31/2024
Attorney	Yes		1/1/2023-12/31/2024
Treasurer	Yes		1/1/2022-12/31/2023
Auditor (Bowman)	Yes		1/1/2023-12/31/2024
Deputy Treasurer	Yes		1/1/2023-12/31/2024
Actuary	Yes		1/1/2023-12/31/2024
Aetna			*1 year renewal negotiated
AmeriHealth			*1 year renewal negotiated
Delta Dental			*1 year renewal negotiated
United Healthcare			1/1/2022-12/31/2023

# SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND

#### **Program Manager**

July 2023 Program Manager: Conner Strong & Buckelew Online Enrollment Training: kkidd@permainc.com Enrollments/Eligibility/Billing: <u>southernnj\_enrollments@permainc.com</u> Brokers: <u>brokerservice@permainc.com</u>

#### **ELIGIBILTY/ENROLLMENT:**

Please direct any eligibility, enrollment, or system related questions to our dedicated SNJREBF enrollment team. To contact the team, email <u>southernnj\_enrollments@permainc.com</u> or fax to 856-685-2249.

System training (new and refresher) is provided to all contacts with WEX access every 3<sup>rd</sup> Wednesday at 10AM. Please contact Austin Flinn, <u>aflinn@permainc.com</u> for additional information or to request an invite.

In the subject line of the email, please include: *Training – Fund Name and Client Name*. Please be sure to add the date of the training you would like to attend in your email so an invite can be sent.

#### **COVERAGE UPDATES: None**

#### **EXPRESS-SCRIPTS UPDATE:**

CMS Annual Open Enrollment period for the 2024 plan year is October 15 – December 7. ESI has begun gathering information needed for their annual mailing campaign for the 2024 Notice of Creditable Coverage (NOCC). To meet the CMS requirement, Express Scripts will mail the NOCC letters the week of September 18<sup>th</sup> to those age 65 and older enrolled in ESI coverage through the HIFs. The Program Manager team has provided ESI with an updated letter template for the new plan year in preparation of the mailing.

#### **OPERATIONAL UPDATES:**

**COVID National Emergency** – On April 10, 2023, President Biden signed legislation to end the COVID National Emergency immediately. As a result, the outbreak period for extended COBRA/HIPAA Special Enrollment Period deadlines ended July 10, 2023.

#### 2023 LEGISLATIVE REVIEW: None

# **Medical and Rx Reporting**

**2022 Filings** – Deadline for carriers to submit the filings for 2022 plan year is June 1, 2023. Aetna, AHA and ESI will submit on behalf of the HIFs. The Program Manager will provide carriers all information needed for submission. Groups do not need to file on an individual basis.

**2020 and 2021 Filings - Federal Extension Granted** – the Centers for Medicare and Medicaid Services (CMS), U.S. Departments of Labor, Health and Human Services, and the Treasury published an FAQ that provided an extension to the filing period for 2020 and 2021 prescription drug and health care spending reporting. The Departments have provided a submission grace period through January 31, 2023 and will not consider a plan or issuer to be out of compliance with the requirements provided a good faith submission of 2020 and 2021 data is made on or before the date. Carriers will be filing their full reporting on behalf of clients prior to January 31, 2023.

The Medical and Rx Reporting provision (section 204) of the Consolidated Appropriations Act (CAA) requires health plans and payors to report information on plan medical costs and prescription drug spending to the

Secretaries of Health and Human Services, Labor, and the Treasury on an annual basis. This requirement applies to insurers and self-funded health plans offering group or individual health insurance coverage.

On Aug. 20, 2021, the government released additional guidance on Consolidated Appropriations Act (CAA) implementation in a <u>Frequently Asked Questions (FAQs)</u> document. In the FAQ, the Departments of Health and Human Services, Labor, and Treasury indicated that enforcement of the first Medical and Rx report submission will be deferred, pending the issuance of regulations or further guidance. Until regulations or further guidance is issued, the Departments strongly encouraged plans and issuers to start working to ensure that they are in a position to be able to begin reporting the required information with respect to **2020 and 2021 data by Dec. 27**, **2022**.

On Nov. 17, 2021, the departments released an interim final rule with request for comments (IFC).

Based on the IFC guidance, Express Scripts will submit an aggregated file for Rx data only to the government during the mandated filing period of Dec.1 – Dec.27, 2022. The Program Manager Team has provided ESI with the requested information to submit the filing.

Aetna and AmeriHealth will submit filings to the government on behalf of the HIFs using information in their system.

#### No Surprise Billing and Transparency Act – Continued Delays

The Health Insurance Funds, including SNJHIF protect plan members from surprise billing with involuntary out of network balance bills with a hold harmless clause:

- Example: an in-network surgeon contracts with an out of network anesthesiologist. Should the out of network anesthesiologist balance bill the patient, the Funds would hold the member harmless, paying up to the invoiced amount.

The law also imposes certain requirements on the Carriers, PBMs and healthcare providers. Many of these requirements continue to be delayed, but we will continue to work with the insurance providers to assure the SNJHIF remains compliant.

- Issuing updated ID Cards with additional out of pocket information
- Providing transparency in coverage machine-readable files
- Providing price comparison tools
- Healthcare providers should work with insurance carriers to provide potential patients with good faith estimates of costs

#### **2023 Specialized Audits**

As approved through an RFP through the Program Manager's contract, the HIFs has acquired the services of AIM to conduct specialized audits for the Southern New Jersey Health Insurance Fund (NJHIF). AIM will complete medical claims audits for claims administered by Aetna. The claim audit being performed will determine Aetna's claim processing and financial accuracy of medical claims. AIM will also perform an Operation Review. Aim will perform an in-depth evaluation of the controls employed by the Aetna to ensure quality administration. See Appendix.

Carrier Appeals: None

IRO Submissions: None

Small Claims Committee: None

# SOUTHERN NJ REGIONAL EMPLOYEE BENEFITS FUND BILLS LIST

#### **Resolution.**

**JULY 2023** 

WHEREAS, the Treasurer has certified that funding is available to pay the following bills:

**BE IT RESOLVED** that the Southern NJ Regional Employee Benefit Fund's Executive Board, hereby authorizes the Fund treasurer to issue warrants in payment of the following claims; and

FURTHER, that this authorization shall be made a permanent part of the records of the Fund.

FUND YEAR CLOSE	ED		
Check Number 002767	Vendor Name	Comment	Invoice Amount
002767	WELLNESS COACHES	WELLNESS COACHING 07/23	6,032.00
			6,032.00
		Total Payments FY CLOSED	6,032.00
			0,052.00
FUND YEAR 2023			
Check Number 002768	Vendor Name	Comment	Invoice Amount
002768	AMERIHEALTH ADMINISTRATORS	MEDICAL TPA 07/23	5,372.35
002769			5,372.35
002769	PERMA	ADMINISTRATION FEES 07/23	43,882.57
002769	PERMA	POSTAGE 06/23	34.74
002769	PERMA	FOOD FOR MEETING COLLINGSWOOD 6/23	278.77
002770			44,196.08
002770	ELIZABETH PIGLIACELLI	TREASURER FEE 07/23	525.49
			525.49
002771 002771	EDWARD HILL	2ND QTR 2023 MEETING ATTENDANCE	450.00
002771			450.00
002772			
002772	ROBERT MAYBURY	2ND QTR 2023 MEETING ATTENDANCE	300.00 <b>300.00</b>
002773			500.00
002773	GARY PASSANANTE	2ND QTR 2023 MEETING ATTENDANCE	450.00
002774			450.00
002774	BRIAN MORRELL	2ND QTR 2023 MEETING ATTENDANCE	300.00
			300.00
002775 002775	IOSEDII WOLV	AND OTD 2022 MEETING ATTENDANCE	450.00
002773	JOSEPH WOLK	2ND QTR 2023 MEETING ATTENDANCE	450.00 <b>450.00</b>
002776			
002776	MICHAEL MEVOLI	2ND QTR 2023 MEETING ATTENDANCE	450.00
002777			450.00
002777	LOUIS DI ANGELO	2ND QTR 2023 MEETING ATTENDANCE	450.00
000770			450.00
002778 002778	TERRY SHANNON	2ND QTR 2023 MEETING ATTENDANCE	450.00
			450.00
002779	VENNETH CHEEREN AND	AND AND 2022 MEETING APPEND ANOP	200.00
002779	KENNETH CHEESEMAN	2ND QTR 2023 MEETING ATTENDANCE	300.00 <b>300.00</b>
			2.50100

002780 002780	MUNICIPAL REINSURANCE HIF	SPECIFIC REINSURANCE 07/23	81,002.53 <b>81,002.53</b>
		CHECK TOTALS	140,728.45
W7230			
W7230	DEPARTMENT OF TREASURY	PCORI FEES 2023	16,062.00 <b>16,062.00</b>
W7231			10,002.00
W7231	AETNA-MEDICARE ADVANTAGE	MEDICARE ADVANTAGE 07/23	427,846.36 <b>427,846.36</b>
W7232			427,040.30
W7232	UHC-MEDICARE ADVANTAGE	MEDICARE ADVANTAGE 07/23	284,960.91
W7233			284,960.91
W7233	DELTACARE USA	DENTAL HMO ACCT. F1-7871800000 7/23	362.32
			362.32
W7234			
W7234 W7234	FLAGSHIP HEALTH SYSTEMS FLAGSHIP HEALTH SYSTEMS	DMO PREM BOR. SOMERDALE BILL DATE 7/1/23 DMO PREM- BOR. LINDWOLD BILL DATE 7/1/23	70.23 24.41
W 7234	FLAOSHIF HEALTH STSTEMS	DMO FREM- BOK. LINDWOLD BILL DATE //1/25	94.64
W7235			
W7235	AETNA	MEDICAL TPA 07/23	85,999.50 <b>85,999.50</b>
W7236			85,999.50
W7236	DELTA DENTAL OF NEW JERSEY INC.	DENTAL TPA 07/23	6,221.58
			6,221.58
W7237 W7237	VERRILL & VERRILL LLC	TREASURER FEES 07/23	802.05
W1251	VERNEE & VERNEE EEC	I KLABOKEK I EES 07/25	802.05
W7238			
W7238	CONNER STRONG & BUCKELEW	BROKER FEES 7/23	53,013.16
W7238 W7238	CONNER STRONG & BUCKELEW CONNER STRONG & BUCKELEW	DENTAL- PROGRAM MANAGER FEES 7/23 MEDICAL - PROGRAM MANAGER FEES 7/23	5,593.41 92,608.28
W7238	CONNER STRONG & BUCKELEW	RX - PROGRAM MANAGER FEES 7/23	92,008.28 11,511.26
W7238	CONNER STRONG & BUCKELEW	HEALTH CARE REFORM 7/23	866.70
			163,592.81
W7239			1 000 00
W7239 W7239	J. KENNETH HARRIS, ATTORNEY AT LAW J. KENNETH HARRIS, ATTORNEY AT LAW	ATTORNEY SERVICES 7/23 PLAN DOC. PREPARATION 7/23	1,883.83 575.00
W 1239	J. KENNETH HARRIS, ATTOKNET AT LAW	FLAN DOC. FREFARATION //25	2,458.83
W723A			
W723A	ACTUARIAL SOLUTIONS, LLC	3RD QUARTER 2023 ACTUARY FEES	4,300.00
			4,300.00
		ACH WIRE TOTALS	992,701.00
		Total Payments FY 2023	1,127,397.45
		TOTAL DAVMENTS ALL FUND VEADS	1 122 420 45

TOTAL PAYMENTS ALL FUND YEARS1,133,429.45

Chairperson

Attest:

Dated: \_\_\_\_

I hereby certify the availability of sufficient unencumbered funds in the proper accounts to fully pay the above claims.

Treasurer

	SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND									
SUMMARY OF CASH TRANSACTIONS - ALL FUND YEARS COMBINED										
Current Fund Y Month End										
	Med	Dental	Rx	Vision	Reinsurance	Dividend Reserve	Future	Admin	0	TOTAL
OPEN BALANCE	4,914,161.02	(337,257.11)	(1,811,798.47)	0.00	(114,424.03)	5,075,385.98	30,434.61	(328,285.41)	0.00	7,428,216.59
RECEIPTS										
Assessments	5,457,689.98	101,705.22	635,940.42	0.00	94,680.93	0.00	15,891.63	412,765.89	0.00	6,718,674.07
Refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Invest Pymnts	22,126.17	0.00	1,234.37	0.00	33.12	8,765.19	52.56	299.37	0.00	32,510.78
Invest Adj	0.02	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.02
Subtotal Invest	22,126.19	0.00	1,234.37	0.00	33.12	8,765.19	52.56	299.37	0.00	32,510.80
Other Receipts *	127,215.49	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	127,215.49
TOTAL	5,607,031.66	101,705.22	637,174.79	0.00	94,714.05	8,765.19	15,944.19	413,065.26	0.00	6,878,400.36
EXPENSES										
Claims Transfers	3,754,740.65	120,248.64	963,072.31	0.00	0.00	0.00	0.00	0.00	0.00	4,838,061.60
Expenses	725,304.38	1,181.60	0.00	0.00	81,142.58	0.00	0.00	310,148.26	0.00	1,117,776.82
Other Expenses *	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL	4,480,045.03	121,430.24	963,072.31	0.00	81,142.58	0.00	0.00	310,148.26	0.00	5,955,838.42
END BALANCE	6,041,147.65	(356,982.13)	(2,137,695.99)	0.00	(100,852.56)	5,084,151.17	46,378.80	(225,368.41)	0.00	8,350,778.53

F	Description: ID Number: Maturity (Yrs) Purchase Yield: TOTAL for All s & instruments	SNJ Inv. 4.10	Citizens Bank 4.20	Parke Bank 4.75	Republic Bank	Republic Bank -General Account	Republic Bank - Admin Account 5.01	Ocean First Investment Account 1.25	New Jersey Cash Management 4.87	TD Bank Certificate of Deposit #3283056048 7/10/2023 5.36	TD Bank Certificati of Deposit #3283056098 9/8/202 5,3
CURRENT MONTH May CURRENT FUND YEAR 2023	Description: ID Number: Maturity (Yrs) Purchase Yield: TOTAL for All s & instruments				Ċ	Account	Admin Account	Investment Account	Management	Certificate of Deposit #3283056048 7/10/2023	of Deposit #3283056098 9/8/202
CURRENT FUND YEAR 2023	Description: ID Number: Maturity (Yrs) Purchase Yield: TOTAL for All s & instruments				Ċ	Account	Admin Account	Investment Account	Management	Certificate of Deposit #3283056048 7/10/2023	of Deposit #3283056098 9/8/20:
F	Description: ID Number: Maturity (Yrs) Purchase Yield: TOTAL for All s & instruments				Ċ	Account	Admin Account	Investment Account	Management	Certificate of Deposit #3283056048 7/10/2023	of Deposit #3283056098 9/8/20:
F	ID Number: Maturity (Yrs) Purchase Yield: TOTAL for All s & instruments				Ċ	Account	Admin Account	Investment Account	Management	Certificate of Deposit #3283056048 7/10/2023	of Deposit #3283056098 9/8/20:
F	Maturity (Yrs) Purchase Yield: TOTAL for All s & instruments	4.10	4.20	4.75	5.01	5.01	5.01	1.25	4.87		
F	Purchase Yield: TOTAL for All s & instruments	4.10	4.20	4.75	5.01	5.01	5.01	1.25	4.87		
T	TOTAL for All s & instruments	4.10	4.20	4.75	5.01	5.01	5.01	1.25	4.87	5.26	
	s & instruments									5.50	5.
	s & instruments										
Accts											
<b>x</b> 0	\$7,428,216.59 \$	1	· · · · · · · · · · · · · · · · · · ·	\$ 4,395,260.23	\$ 517,330.05	\$ 1,277,473.62	\$ 59,796.45	\$ 80,012.56	\$ 1,090,697.93	· · · · · · · · · · · · · · · · · · ·	\$ -
Opening Interest Accrual Balance	\$17.39 \$	17.39	\$ -	\$-	\$ -	\$-	\$ -	\$ -	\$ - 5	\$-	\$ -
1 Interest Accrued and/or Interest Cost	\$1.14	\$1.14	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	\$0.0
2 Interest Accrued - discounted Instr.s	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	\$0.0
3 (Amortization and/or Interest Cost)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	\$0.0
4 Accretion	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	\$0.0
5 Interest Paid - Cash Instr.s	\$32,510.79	\$17.42			\$2,314.10		\$551.51	\$79.50		\$0.00	\$0.0
6 Interest Paid - Term Instr.s	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00		\$0.00	\$0.0
7 Realized Gain (Loss)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	\$0.0
8 Net Investment Income	\$32,511.93	\$18.56	\$5.58	\$17,851.98	\$2,314.10		\$551.51	\$79.50	,	\$0.00	\$0.0
	\$9,963,666.39	\$0.00	\$0.00	\$0.00	\$0.00		\$1,117,776.82	\$0.00		\$500,000.00	\$500,000.0
10 (Withdrawals - Sales)	-\$9,073,615.24	\$0.00	\$0.00	\$0.00	\$0.00		-\$1,117,776.82	\$0.00	-\$1,000,000.00	\$0.00	\$0.0
		OK	OK	OK	OK	OK	OK	OK	OK	OK	OK
Ending Cash & Investment Balance	\$8,350,778.53	\$5,273.94	\$2,394.81	\$4,413,112.21	\$519,644.15	\$2,177,531.35	\$60,347.96	\$80,092.06	\$92,382.05	\$500,000.00	\$500,000.0
Ending Interest Accrual Balance	\$18.53	\$18.53	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	\$0.0
Plus Outstanding Checks	\$25,954.50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$25,954.50	\$0.00	\$0.00	\$0.00	\$0.0
(Less Deposits in Transit)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.0
Balance per Bank	\$8,376,733.03	\$5,273.94	\$2,394.81	\$4,413,112.21	\$519,644.15	\$2,177,531.35	\$86,302.46	\$80,092.06	\$92,382.05	\$500,000.00	\$500,000.0

		C	ERTIFICATION	AND RECONCIL	LIATION OF CLAIM	S PAYMENTS AND	RECOVERIES		
			SOUTH	ERN NEW JERSE	EY REGIONAL EMPI	OYEE BENEFITS F	UND	1	1
Month		May							
Current Fund Year		2023							
	1.		1. 2.		4.	5.	6.	7.	8.
		Calc. Net	Monthly	Monthly	Calc. Net	TPA Net	Variance	Delinquent	Change
Policy		Paid Thru	Net Paid	Recoveries	Paid Thru	Paid Thru To Be		Unreconciled	This
Year	Coverage	Last Month	May	May	May	May	Reconciled	Variance From	Month
2023	Med	13,577,020.87	3,754,740.65	0.00	17,331,761.52	0.00	17,331,761.52	13,577,020.87	3,754,740.65
	Dental	397,920.05	120,248.64	0.00	518,168.69	0.00	518,168.69	397,920.05	120,248.64
	Rx	3,489,868.95	963,072.31	0.00	4,452,941.26	0.00	4,452,941.26	3,489,868.95	963,072.31
Vision		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Total	17,464,809.87	4,838,061.60	0.00	22,302,871.47	0.00	22,302,871.47	17,464,809.87	4,838,061.60

#### **RESOLUTION NO. 28-23**

## SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND APPROVAL OF THE JULY 2023 BILLS LIST

**WHEREAS**, the Southern New Jersey Regional Employee Benefits Fund held a Public Meeting on **July 24**, **2023** for the purposes of conducting the official business of the Fund; and

WHEREAS, The Treasurer for the Fund presented bills lists to satisfy outstanding costs incurred for operating the Fund during the months July 2023 for consideration and approval of the Executive Committee; and

**WHEREAS**, a quorum of the Executive Committee was present thereby conforming with the By-laws of the Fund to conduct official business of the Fund,

**NOW THEREFORE BE IT RESOLVED** the Commissioners of the Executive Committee of the Southern New Jersey Regional Employee Benefits Fund hereby approve the Bills List for July 2023 prepared by the Treasurer of the Fund and duly authorize and concur said bills to be paid expeditiously, in accordance with the laws and regulations promulgated by the State of New Jersey for Municipal Health Insurance Funds.

**NOW, THEREFORE BE IT FURTHER RESOLVED,** the Commissioners of the Executive Committee of the Southern New Jersey Regional Employee Benefits Fund hereby approve the Treasurers Report as furnished by the Treasurer of the Fund and concur with actions undertaken by the Treasurer, in accordance with the laws and regulations promulgated by the State of New Jersey for Municipal Health Insurance Funds.

ADOPTED: JULY 24, 2023

BY:

CHAIRPERSON

ATTEST:

SECRETARY



# SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND

**Monthly Claim Activity Report** 

July 24, 2023

		₩3	etn	<b>a</b> <sup>™</sup>			
S	OUTHERN NEW JEF	RSEY RE	GIONAL	. EMPLOYEE BENEFI	TS FUND	)	
	MEDICAL CLAIMS + CAP PAID 2022	# OF EES	PER EE	MEDICAL CLAIMS + CAP PAID 2023	# OF EES	P	ER EE
		# OF LL3			# OF LLS		
JANUARY	\$2,113,193	1,824	\$ 1,1	<b>59</b> \$3,307,745	2,023	\$	1,635
FEBRUARY	\$3,006,284	1,824	\$ 1,64	8 \$3,122,202	2,036	\$	1,533
MARCH	\$3,881,371	1,829	\$ 2,12	<b>22</b> \$3,301,677	2,088	\$	1,581
APRIL	\$2,969,505	1,832	\$ 1,62	\$3,277,691	2,184	\$	1,501
MAY	\$3,433,958	1,839	\$ 1,80	\$4,268,600	2,184	\$	1,954
JUNE	\$3,237,653	1,831	\$ 1,70	<b>38</b>			
JULY	\$2,376,535	2,002	\$ 1,18	37			
AUGUST	\$3,593,885	2,007	\$ 1,79	)1			
SEPTEMBER	\$2,897,780	2,016	\$ 1,43	37			
OCTOBER	\$3,051,652	2,010	\$ 1,5 <sup>°</sup>	8			
NOVEMBER	\$3,287,099	2,011	\$ 1,63	5			
DECEMBER	\$2,857,987	2,014	\$ 1,4	9			
TOTALS	\$36,706,903			\$17,277,915			
				2023 Average	2,103	\$	1,641
				2022 Average	1,920	\$	1,598

#### Large Claimant Report (Drilldown) - Claims Over \$50000

Plan Sponsor Unique ID :	All	Paid Dates:	05/01/2023 - 05/31/2023
Customer:	SNJ Regional Employee Benefits Fund	Service Dates:	01/01/2011 - 05/31/2023
Group / Control:	00737391,00866357,Sl030217,Sl416902,Sl431318	Line of Business:	All

Billed Amt	Paid Amt
\$265,412.36	\$210,524.16
\$767,321.26	\$147,040.21
\$379,893.97	\$95,990.93
\$118,041.14	\$81,717.01
\$89,985.86	\$74,254.44
\$211,636.16	\$70,545.82
\$216,139.63	\$57,975.98
\$92,761.71	\$50,088.11
\$2,141,192.09	\$788,136.66

Total:



Medical Claims Paid:								
January 2023 thru May 2023								
Total Medical Paid per EE: \$1,641								

Networ	k Die	counte
Network		Counts

Inpatient:	65.1%
Ambulatory:	71.3%
Physician/Other:	60.1%
TOTAL:	66.1%

#### **Provider Network**

% Admissions In-Network:	99.5%
% Physician Office:	98.1%

Aetna Book of Business: Admissions 98.5%; Physician 92.2%

#### Top Facilities Utilized (by total Medical Spend)

- Cooper Hospital
- Virtua-West Jersey
- Kennedy Memorial Health
- Virtua Our Lady of Lourdes

CHOP

SNJ Regional Employee Benefits Fund 6/1/22 thru 5/31/23 (unless otherwise noted)

Total Online Visits: 104 Total Net Claims Savings: \$49,097 Total Visits w/ Rx: 71

Mental Health Visits: 4 Dermatology Visits: 1 Darhboard

Allentown Service Cer Performance Goal Metrics	
Customer Service Perfor	mance
1 <sup>st</sup> Call Resolution:	94.08%
Abandonment Rate:	0.73%
Avg. Speed of Answer:	19.5 sec
Claims Performanc	e
Financial Accuracy: (Q4 22)	99.66%
90% processed w/in: 9	.0 davs
	9.5 days
**************************************	
Claims Performance (Mo (May 2023)	onthly)
90% processed w/in: 17.9	days
95% processed w/in: 27.3 (Note: This is not a PG met	
Performance Goals	5
1st Call Resolution:	90%
Abandonment Rate less than:	3.0%
Average Speed of Answer:	30 sec
Financial Accuracy: Turnaround Time	99%
Turnaround Time	99% 14 days
Turnaround Time 90% processed w/in:	0070



			An	≥ neri	Health.				
				Adı	inistrators				
	2022	SNJ HIF				2023 :	SNJ HIF		
	MEDICAL CLAIMS PAID 2022	TOTAL	# OF EES	PER EE		MEDICAL CLAIMS PAID 2023	TOTAL	<u># OF EES</u>	PER EE
ANUARY	\$ 139,776.07	\$ 139,776.07	138	\$ 1,012.87	JANUARY	\$ 57,161.00	\$ 57,161.00	138	\$ 414.21
EBRUARY	\$ 641,299.80	\$ 641,299.80	138	\$ 4,646.59	FEBRUARY	\$ 230,443.69	\$ 230,443.69	134	\$ 1,719.72
MARCH	\$ 661,613.69	\$ 661,613.69	139	\$ 4,759.81	MARCH	\$ 227,431.93	\$ 227,431.93	138	\$1,648.05
PRIL	\$ 190,416.63	\$ 190,416.63	136	\$ 1,400.12	APRIL	\$ 165,876.75	\$ 165,876.75	137	\$ 1,210.77
ЛАҮ	\$ 317,487.55	\$ 317,487.55	134	\$ 2,369.31	MAY	\$ 200,962.83	\$ 200,962.83	138	\$ 1,456.25
UNE	\$ 379,694.04	\$ 379,694.04	132	\$ 2,876.00	JUNE	\$ 193,132.39	\$ 193,132.39	136	\$ 1,420.09
ULY	\$ 198,984.26	\$ 198,984.26	134	\$1,484.95	JULY				
AUGUST	\$ 288,665.62	\$ 288,665.62	135	\$ 2,138.26	AUGUST				
EPTEMBER	\$ 233,667.06	\$ 233,667.06	137	\$ 1,705.59	SEPTEMBER				
DCTOBER	\$ 205,421.03	\$ 205,421.03	135	\$1,521.63	OCTOBER				
NOVEMBER	\$ 158,694.60	\$ 158,694.60	132	\$ 1,202.23	NOVEMBER				
DECEMBER	\$ 592,198.28	\$ 592,198.28	134	\$ 4,419.39	DECEMBER				
OTALS	\$ 4,007,918.63		135	\$ 2,461.40	TOTALS	\$1,075,008.59	2023 Average	137	\$ 1,311.52
		2022 Average	135	\$ 2,461.40					



Total Component/Date of Service (Month)	2022 01	2022 02	2022 03	2022 Q1	2022 04	2022 05	2022 06	2022 Q2	2022 07	2022 08	2022 09	2022 Q3	2022 10	2022 11	2022 12	2022 Q4	2022 YTD
Membership	4,596	4,586	4,598	4,593	4,596	4,605	4,600	4,600	5,000	5,014	5,024	5,013	4,997	4,998	4,984	4,993	4,800
Total Days	178,960	171,953	187,498	538,411	178,596	188,051	183,697	550,344	183,335	204,617	191,864	579,816	195,352	195,610	198,768	592,766	2,261,485
Total Patients	1,642	1,639	1,747	2,463	1,678	1,743	1,741	2,551	1,752	1,858	1,817	2,697	1,966	1,964	1,946	2,968	3,803
Total Plan Cost	\$641,761	\$621,784	\$698,429	\$1,961,974	\$616,769	\$768,231	\$695,354	\$2,080,354	\$835,921	\$778,927	\$793,969	\$2,408,816	\$732,533	\$744,007	\$869,205	\$2,425,952	\$8,877,516
Generic Fill Rate (GFR) - Total	87.6%	85.8%	87.1%	86.9%	87.6%	87.2%	87.3%	87.4%	87.5%	86.1%	87.1%	86.9%	81.6%	84.6%	85.4%	83.7%	86.1%
Plan Cost PMPM	\$139.63	\$135.58	\$151.90	\$142.38	\$134.20	\$166.83	\$151.16	\$150.74	\$167.18	\$155.35	\$158.04	\$160.18	\$146.59	\$148.86	\$174.40	\$161.96	\$154.13
Total Specialty Plan Cost	\$258,321	\$238,408	\$258,476	\$755,205	\$211,002	\$339,439	\$290,418	\$840,859	\$378,061	\$312,245	\$368,494	\$1,058,801	\$260,900	\$316,084	\$390,697	\$1,035,059	\$3,689,924
Specialty % of Total Specialty Plan Cost	40.3%	38.3%	37.0%	38.5%	34.2%	44.2%	41.8%	40.4%	45.2%	40.1%	46.4%	44.0%	35.6%	42.5%	44.9%	42.7%	41.6%
Total Component/Date of Service (Month)	2023 01	2023 02	2023 03	2023 Q1	2023 04	2023 05	2023 06	2023 Q2	2023 07	2023 08	2023 09	2023 Q3	2023 10	2023 11	2023 12	2023 Q4	2023 YTD
Membership	4,885	4,960	5,121	4,989	5,405	5,402											
Total Days	207,998	187,527	211,930	607,455	215,366	221,205											
Total Patients	2,015	1,915	2,011	3,029	2,067	2,105											
Total Plan Cost	\$731,047	\$779,171	\$939,365	\$2,449,584	\$859,977	\$989,931											
Generic Fill Rate (GFR) - Total	86.1%	85.3%	86.2%	85.9%	87.1%	86.0%											
Plan Cost PMPM	\$149.65	\$157.09	\$183.43	\$163.68	\$159.11	\$183.25											
% Change Plan Cost PMPM	7.2%	15.9%	20.8%	15.0%	18.6%	9.8%											
Total Specialty Plan Cost	\$286,636	\$311,863	\$403,035	\$1,001,534	\$324,115	\$333,280											
Specialty % of Total Specialty Plan Cost	39.2%	40.0%	42.9%	40.9%	37.7%	33.7%											

РМРМ	
2022 Q1	\$142.38
2023 Q1	\$163.68
Trend Q1 22-23	15.0%

# **APPENDIX I**

# SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND OPEN MINUTES JUNE 26, 2023 COLLINGSWOOD COMMUNITY CENTER 4:15 PM

Meeting of Executive Committee called to order by Chair Mevoli. Open Public Meetings notice read into record.

#### PLEDGE OF ALLEGIANCE AND MOMENT OF SILENCE ROLL CALL OF 2023 EXECUTIVE COMMITTEE

Michael Mevoli, Chairman	Borough of Brooklawn	Present
M. Joseph Wolk, Secretary	Borough of Mt. Ephraim	Present
Louis Di Angelo	Borough of Bellmawr	Present
Terry Shannon	Borough of Barrington	Present
Edward Hill	CCBOSS	Present
Robert Maybury	Mt. Holly MUA	Absent
M. Gary Passanante	Borough of Somerdale	Present
Brian Morrell	Gloucester City	Present

#### **APPOINTED PROFESSIONALS PRESENT:**

Executive Director/Adm.	PERMA Risk Management Services
	Brandon Lodics Jordyn DeLorenzo
	Jordyn Delorenzo
Program Manager	Conner Strong & Buckelew
	Crystal Bailey Peter Mina
Attorney	J. Kenneth Harris, Esq.
Medical TPA - AmeriHealth	Tracey Maloney
Medical TPA – Aetna	Jason Silverstein
Express Scripts	Charles Yuk
Treasurer	Lorraine Verrill
Delta Dental	Brian Remlinger
<b>OTHERS PRESENT:</b>	
Elizabeth Pigliacelli	
Kevin Roche	

Robert Weil Mike Avalone Patrick Yacovelli Kathy Burger Dawn Bieler David Weiss Sandra DePasquale Mike Kwasizur Scott Davenport

# APPROVAL OF MINUTES: MAY 22, 2023 Open

#### MOTION TO APPROVE OPEN MINUTES OF MAY 22, 2023:

Moved: Second: Vote: Commissioner Wolk Commissioner DiAngelo Unanimous

#### **CORRESPONDENCE** – none.

#### **EXECUTIVE DIRECTOR'S REPORT**

**FAST TRACK FINANCIAL REPORT –** Mr. Lodics reviewed the financial fast track through April 30, 2023. He stated that April shows a slight surplus built which is a break even for the month. The claims are running at 97% which is underbudget which is good. If this pattern continues the fund will see the surplus build.

#### AUDITOR AND ACTUARY YEAR-END REPORTS

Mr. Lodics introduced Jim Miles from Bowman and Company. He stated that there were no findings or recommendations on the 2022 Audit. He did a quick review of the Audit material which was passed out at the meeting. Chair Mevoli stated that Mr. Miles is retiring and thanked him for all of his years working with the fund. Mr. Miles thanked the Chair for his kind words.

Mr. Lodics stated that the finance committee reviewed the audit prior to this meeting. The Affidavit of Certification and <u>Resolution 26-23</u> approving the 2022 Audit is included on page 9.

# MOTION TO APPROVE RESOLUTION 26-22 APPROVING THE 2022 AUDIT:

Moved:	Commissioner Passanante
Second:	Commissioner Shannon
Vote:	8 Ayes, 0 Nays

#### **MRHIF MEETING**

Mr. Lodics stated that the MRHIF meet on June 14, 2023. The 2022 Fund Audit was approved with no comments or recommendations. It is available on the MRHIF website.

The following RFPs are being facilitated at the MRHIF level and being issued shortly:

1. Benefits Administration System

- 2. Medical TPA
- 3. Dental TPA
- 4. Near Site Health Centers
- 5. Marketing Consultant
- 6. Reinsurance

All RFPs will be reviewed by the MRHIF contracts committee before approval in September. The Contracts Committee recently lost some membership and is seeking new Commissioners! *Any Commissioner may join the Committee*!

A State-Wide new Business status was provided. All Funds are gaining membership in light of the SHBP renewal:

New Members by Fund July 1 - August 1, 2023	
BMED	3
Metro	4
NJHIF	5
CJHIF	3
SNJHIF	8
Coastal	1
SHIF	13

Also, the Commissioners approved to quote a new Fund, the Metropolitan HIF, which is currently a sub-Fund of the BMED and expected to become independent on 1/1/2024.

Mrs. Shannon asked why the SNJHIF is seeing more growth than other funds. Mr. Lodics responded stating although he is not an actuary or underwriter, this is all about claims experience. Mr. Lodics stated that the cost of medical procedures could be more expensive up north. The way the State does their rates is one rate throughout the State so the Southern Entities are subsidizing the Northern entities. The Northern entities seeing a much higher stop loss ratio.

Lastly, the MRHIF Attorney and Program Manager finalized a stop loss confidentiality agreement with AmeriHealth between the Funds that have a contract with the carrier.

# PATIENT-CENTERED OUTCOMES RESEARCH INSTITUTE (PCORI) FEE

Mr. Lodics stated that the PCORI is an independent, nonprofit research organization that seeks to empower patients and others with actionable information about their health and healthcare choices.

As part of the Affordable Care Act (ACA) group health plans are required to pay an annual fee, which is a certain dollar amount per enrollee contributing to the PCORI effort. The fee is considered in the Fund's budget development and paid by the PERMA Accounting team on behalf of all our medical groups.

# FINANCIAL DISCLOSURE STATEMENTS

The Financial Disclosure notice emails have been sent to all Fund Commissioners along with delinquent notices from the stated. The deadline for filing was April 30, 2023. Please file as soon as possible. Reminder: A separate filing will need to be done for each position – HIF Fund Commissioner, JIF Fund Commissioner, Local Elected Official, etc.

As	of 6/15/2023	
110	0,0,10,2020	

Last Name	First Name	Status	Filed
Burton	Robert	ACTIVE	No
Hales Jr.	William	ACTIVE	No

#### PROGRAM MANAGERS REPORT

Crystal Bailey reviewed the informational report listed in the agenda.

# ELIGIBILTY/ENROLLMENT:

Please direct any eligibility, enrollment, or system related questions to our dedicated SNJREBF enrollment team. To contact the team, email <u>southernnj\_enrollments@permainc.com</u> or fax to 856-685-2249.

System training (new and refresher) is provided to all contacts with WEX access every 3<sup>rd</sup> Wednesday at 10AM. Please contact Austin Flinn, <u>aflinn@permainc.com</u> for additional information or to request an invite.

In the subject line of the email, please include: *Training – Fund Name and Client Name*. Please be sure to add the date of the training you would like to attend in your email so an invite can be sent.

**EXPRESS-SCRIPTS UPDATE:** Mrs. Bailey stated that as mentioned at previous meetings, ESI does cover weight loss drugs that are FDA approved. They do not cover the diabetic medications that are used as weight loss such as Ozempic. This is for type II diabetes and will be only approved for those patients. ESI has been making the guidelines tighter so that the medications are given correctly.

# **OPERATIONAL UPDATES:**

**COVID National Emergency** – On April 10, 2023, President Biden signed legislation to end the COVID National Emergency immediately. As a result, the outbreak period for extended COBRA/HIPAA Special Enrollment Period deadlines will end July 10, 2023.

# 2022 LEGISLATIVE REVIEW: COVID -19

- 1. <u>National Emergency Declaration</u> On January 30, 2023, the federal government announced the national emergency addressing the Public Health Emergency (PHE) will end May 11, 2023. As a result, the Program Manager recommends the following effective July 1, 2023:
  - COVID-19 vaccines, including boosters cover at \$0 copay at in network locations only. (Previously covered at any location).
  - COVID-19 At Home Testing Kits no longer covered by the plan at any retail location or mail order through ESI. Members would be responsible for the full costs of the kit.
  - Diagnostic testing and providers covered at member cost share.

# Resolution 20-23 for the above recommendations was passed at the March 2023 meeting. At Home COVID-19 Testing - Covered through June 30, 2023. On January 10th, the Biden

(27)

Administration issued a mandate that takes effects on January 15, 2022, requiring the coverage of At Home/Over the Counter COVID-19 test kits by Employer sponsored health plans. As outlined in the communication sent on January 14, 2022, the HIF will cover the kits under the pharmacy plan (ESI). For groups contracted outside of HIF for their pharmacy benefit, the group should contact their PBM or broker to implement a coverage solution.

 FREE Tests from the Government – Effective June 1, 2023, the government has suspended the free athome COVID-19 test kits to preserve the remaining supply. The program is no longer accepting orders. All orders placed before 11:59PM on May 31, 2023 will be delivered.

At-Home COVID-19 tests kits remain available at local retailers and pharmacies. Additional information on where to purchase test kits can be found at <u>https://www.covid.gov/tests</u>

4. <u>Vaccine Mandates</u> – Covered at \$0 at in network location. November 4, 2021, OSHA released the *Emergency Temporary Standard*. Which implemented a "vaccine or test," requirement for Employers over 100 Employees. The Mandate is still not in effect as it has gone through multiple State and Federal Court appeals. Most recently, on January 13, 2022, the US Supreme Court blocked the enforcement of vaccine or testing mandate for businesses with at least 100 employees.

#### As a reminder testing as an occupational requirement are not covered under Employer Health Plans.

#### **Medical and Rx Reporting**

**2022 Filings** – Deadline for carriers to submit the filings for 2022 plan year is June 1, 2023. Aetna, AHA and ESI will submit on behalf of the HIFs. The Program Manager will provide carriers all information needed for submission. Groups do not need to file on an individual basis.

#### **2023 Specialized Audits**

As approved through an RFP through the Program Manager's contract, the HIFs has acquired the services of AIM to conduct specialized audits for the Southern New Jersey Health Insurance Fund (SNJHIF). AIM will complete medical claims audits for claims administered by Aetna. The claim audit being performed will determine Aetna's claim processing and financial accuracy of medical claims. AIM will also perform an Operation Review. Aim will perform an in-depth evaluation of the controls employed by the Aetna to ensure quality administration. **See Appendix.** 

Carrier Appeals: None

**IRO Submissions:** None

Small Claims Committee: None

**TREASURER:** Lorraine Verrill reviewed the bills list for June 2023 and the treasurers report. She stated that interest rates continue to rise in the CDs.

#### MOTION TO APPROVE RESOLUTION 27-23 JUNE 2023 BILLS LIST:

Moved:	Commissioner DiAngelo
Second:	Commissioner Passanante
Vote:	8 ayes, 0 nays

#### MOTION TO APPROVE THE TREASRURERS REPORT

Moved:	Commissioner Wolk
Second:	Commissioner DiAngelo
Vote:	Unanimous

Mr. Lodics stated that to ensure timely payment of our key vendor partners and to limit the exposure of paper checks, certain vendors such as AmeriHealth and Aetna have been set up for electronic payment monthly. With the assistance of the Finance Committee and Treasurers, we implemented a multi-step authorization and validation process to assure accuracy and security.

Mrs. Shannon stated that it is worth mentioning that there are no findings on our Audit and that is due to the hard work of our professionals and treasurers. She thanked everyone for the job that they do.

FUND ATTORNEY: Fund Attorney Harris gave a brief report on the Olmstead Decision.

**AETNA:** Mr. Silverstein reviewed the claims for the month of March and April 2023. He stated that there were 7 high-cost claimants over the threshold of \$50,000. He stated that the dashboard metrics continue to perform well. He pointed out that at the funds request, there was an added report in the dashboard for claims performance. Mr. Silverstein stated that Aetna has been adding resources to take action and get ahead of the performance guarantees.

Mr. Lodics stated that a good thing to point out is the growth that the fund has had this year.

**AMERIHEALTH**: Tracey Maloney reviewed the paid claims and enrollment report through May 2023. She stated that there were no high-cost claimants and there is no covid reporting.

**EXPRESS SCRIPTS**: Mrs. Patel reviewed the report included in the agenda for the month of April. She reviewed the claims stating that overall, it is running well, and costs are staying down. She reviewed the Q1 metrics that was distributed along with the agenda. She stated that the report includes comparative data and including the specialty drugs as well as the top 10 medications.

**DENTAL ADMINISTRATOR:** Brian Remlinger reviewed the two reports included in the agenda. He reviewed the whole health risks of gum disease, diabetes and the link between Cancer and Tobacco use. He stated that he wants to bring this to the attention of all the members.

OLD BUSINESS: None

**NEW BUSINESS**: None.

PUBLIC COMMENT: None.

#### **MOTION TO ADJOURN:**

Moved:

Commissioner Cheeseman

Second: Vote: Commissioner Passanante All In Favor

MEETING ADJOURNED: 4:40 pm NEXT MEETING: July 24, 2023 4:15PM ZOOM

Jordyn DeLorenzo Assisting Secretary for

JOSEPH WOLK, SECRETARY

# **APPENDIX II**

# Southern New Jersey Regional Health Insurance Fund 2023 Operations Review and Medical Claims Audit

A health care claims audit is designed to assess whether claims are being adjudicated correctly, in accordance with the provisions of the plan of benefits, and paid only on behalf of eligible participants as determined by the provisions of the plan. Best practice is to look beyond just the claims and to identify operational or administrative issues that may lead to broader claims processing and service issues, allowing for real-world recommendations for resolution.

AIM will perform an Operations Review of Aetna, which is an in-depth evaluation of the controls employed by the administrator to ensure quality administration.

- In an Operations Review (OR), a comprehensive Request for Information (RFI) is prepared and sent to Aetna in advance of the scheduled OR meeting.
- During the OR, interviews are conducted with key management and operations personnel to review Aetna's responses, procedures and methodologies.
- The OR encompasses such areas as system capabilities, staffing levels and turnover, performance standards, quality assurance for claim processing and customer service, Aetna's actual performance vs. client-specific and/or industry standards for accuracy, timeliness of claims adjudication, reporting capabilities, coordination with other administrative areas/vendors, and cost-management activities such as overpayment recovery, pricing controls and TPL investigations.
- Findings are compared to industry best practices.
- An OR can identify weaknesses in administrative controls that lead to poor performance.

In conjunction with the Operations Review, a medical claims audit will also be conducted on the administration by Aetna for the HIF employee medical plan. The medical claims audit will be conducted on a sample of claims finalized during the identified audit period. The audit will assess whether claims are being adjudicated correctly, in accordance with the provisions of the HIF plan of benefits and paid on behalf of eligible participants as determined by the provisions of the plan.

The purpose of the audit is to provide an assessment of Aetna's overall claims processing and financial accuracy performance during the audit period versus industry standards and applicable contractual standards.

Claim Audit Methodology - The principal objective of the claims audit will be to determine Aetna's claim processing accuracy and financial accuracy on medical claims. The financial accuracy calculation will identify the financial impact (and potential recoveries) for payment errors. In addition, a critical component of the audit process will be to identify the causes of errors. AIM's audit findings and recommendations will specifically identify these causes and recommend solutions that can help Aetna improve its claims administration and eliminate the kinds of errors identified through the audit process.