

SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND

### AGENDA & REPORTS MARCH 25, 2024 CONFERENCE CALL 4:15 PM

https://permainc.zoom.us/j/99054366327

Meeting ID: 990 5436 6327

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One tap mobile +13126266799,,99054366327# US (Chicago) +16469313860,,99054366327# US

### STATEMENT OF COMPLIANCE WITH OPEN PUBLIC MEETINGS ACT FOR USE WITH ZOOM MEETING

The Open Public Meetings Act allows local public bodies to conduct public meetings by using electronic communications technology. During the recently ended Public Health Emergency local public bodies were encouraged to conduct public business via remote public meetings.

Adequate Notice and Electronic Notice of this meeting was given by:

1. Sending advance written notice to The Burlington County Times and The Courier Post.

2. Filing advance written notice of this meeting with the Clerk/Administrator of each member municipality.

3. Sending advance electronic mail notice of this meeting to the Clerk/Administrator of each member municipality.

4. Posting electronic notice of this meeting on the Fund's website which notice provided the time, date and instructions for: (i) access to the Remote Public Meeting, (ii) how to provide public comment and (iii) how to access the agenda.

5. Posting a copy of the meeting notice on the public bulletin board of all member municipalities.

6. During the business session portion of this Remote Public Meeting the audio of all members of the public attending the meeting will be muted. At the end of the business session of the meeting, a time for public comment will be available. Members of the public who desire to provide comment shall raise their virtual hand in the Zoom application and/or submit a written comment via the text message section of the application. The meeting moderator will queue the members of the public that wish to provide comment and the Chairperson will recognize them in order. Public comment shall be concise and to the point and shall not contain abusive, defamatory, or obscene language.

### SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND AGENDA MEETING: MARCH 25, 2024 CONFERENCE CALL 4:15 PM

### MEETING CALLED TO ORDER - OPEN PUBLIC MEETING NOTICE READ

### FLAG SALUTE - MOMENT OF SILENCE

### **ROLL CALL OF 2024 EXECUTIVE COMMITTEE**

Michael Mevoli, Chairman Joseph Wolk, Secretary Louis DiAngelo, Executive Committee Member Terry Shannon, Executive Committee Member Edward Hill, Executive Committee Member Gary Passanante, Executive Committee Member Brian Morrell, Executive Committee Member Kenneth Cheeseman, Executive Committee Alternate Elanor Kelly, Executive Committee Alternate Joseph Gallagher, Executive Committee Alternate

APPROVAL OF MINUTES: February 26, 2024	
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Open (Appendix I)

### **CORRESPONDENCE -** None

#### **REPORTS:**

EXECUTIVE DIRECTOR (PERMA)	
Monthly Report	Page 1
DPOCPAM MANACED (Conner Strong & Buckelow)	
PROGRAM MANAGER- (Conner Strong & Buckelew)	D 7
Monthly Report	Page 7
TREASURER – (Verrill & Verrill)	
March 2024 Voucher List	Page 10
Treasurers Report	Page 12
Confirmation of Claims Paid/Certification of Transfers	0
Ratification of Treasurers Report	
Resolution 17-24: Approval of the March 2024 Bills List	Page 15
ATTORNEY – (J. Kenneth Harris)	
Monthly Report	
NETWORK & THIRD PARTY ADMINISTRATOR - (Aetna)	
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### NETWORK & THIRD PARTY ADMINISTRATOR - (AmeriHealth)

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PRESCRIPTION ADMINISTRATOR - (Express Scripts)	Page 22
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DENTAL ADMINISTRATOR - (Delta Dental)	
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OLD BUSINESS	

### NEW BUSINESS

### PUBLIC COMMENT

### RESOLUTION - EXECUTIVE SESSION FOR CERTAIN SPECIFIED PURPOSES PERSONNEL - CLAIMS - LITIGATION

### MEETING ADJOURNED

### Southern New Jersey Regional Employee Benefits Fund Executive Director's Report March 25, 2024

### FINANCE AND CONTRACTS

### PRO FORMA REPORTS

**Fast Track Financial Report** – as of January 31, 2024 (page 2)

### COOPERATIVE PRICING SYSTEM UPDATE

The Bergen Municipal Employee Benefits Fund approved and signed the agreement to join, along with the Southern HIF. Our Fund Attorney has started the filing process with these two forming HIFs while the other Funds are passing resolutions this month.

We will update the Commissioners as the filing process moves along.

### 2024 MEL, MR HIF & NJCE JIF Educational Seminar:

The 14th annual seminar will be conducted virtually on 2 half-day sessions: Friday April 19st and Friday April 26th from 9AM to 12PM.

The seminar qualifies for Continuing Educational Credits including CFO/CMFO, Public Works, Clerks, Insurance Producers and Purchasing Agents. There is no fee for employees, insurance producers, as well as personnel who work for services companies associated with the Municipal Excess Liability Joint Insurance Fund (MEL JIF), Municipal Reinsurance Health Insurance Fund (MR HIF) and New Jersey Counties Excess Joint Insurance Fund (NJCE JIF). We are in the process of preparing to distribute this notice to all members and risk managers.

Enclosed in Appendix V is the latest in a series of Power of Collaboration advertisement to be published in the League of Municipalities magazine which highlights the educational seminar.

				EGIONAL EMPLOY		
			AS OF	January 31, 2024	-	
_			TIUC		00/00	FUND
			THIS MONTH	YTD CHANGE	PRIOR YEAR END	FUND BALANCE
UNI	DERWRITING INC	OME	9,080,223	9,080,223	1,438,502,750	1,447,582,97
CLAI	IM EXPENSES					
	Paid Claims		4,844,971	4,844,971	1,172,473,212	1,177,318,18
	IBNR		1,324,445	1,324,445	4,833,939	6,158,38
	Less Specific Exces	s	(1,492,662)	(1,492,662)	(20,636,337)	(22,128,99
	Less Aggregate Exc		-	-	(1,807,360)	(1,807,30
тот			4,676,754	4,676,754	1,154,863,454	1,159,540,20
	INSES		4,070,754	4,070,734	1,134,003,434	1,133,340,20
	MA & HMO Premiu	Imc	841,186	841,186	45,181,658	46,022,8
-	Excess Premiums		134,652	134,652	50,150,845	50,285,4
	Administrative		487,028	487,028	125,221,771	125,708,7
_	TAL EXPENSES		1,462,866	1,462,866	220,554,274	222,017,14
UND	DERWRITING PROFIT	(LOSS) (1-2-3)	2,940,603	2,940,603	63,085,022	66,025,6
INVE	ESTMENT INCOME		23,775	23,775	3,994,412	4,018,1
DIVI	DEND INCOME		-	-	11,847,139	11,847,1
STAT	TUTORY PROFIT/(LO	SS) (4+5+6)	2,964,378	2,964,378	78,926,573	81,890,95
_						
DIVI	DEND		-	-	72,674,656	72,674,6
Tran	sferred Surplus IN		-	-		-
Tron	sforred Surplus OUT					
	sferred Surplus OUT		2.004.270	2.064.270	C 254 047	0.246.20
51A	TUTORY SURPLUS	6 (7-8+9)	2,964,378	2,964,378	6,251,917	9,216,29
			SURPLUS (DEF	ICITS) BY FUND YEAR		
Close	ed	Surplus	1,181	1,181	8,301,341	8,302,5
		Cash	6,655	6,655	13,136,232	13,142,8
2022	2	Surplus	(76,131)	(76,131)	(415,117)	(491,2
		Cash	234,384	234,384	(838,372)	(603,9
2023	3	Surplus	882,391	882,391	(1,634,307)	(751,9
2023	-	Cash	(280,872)	(280,872)	(1,022,736)	(1,303,6
2024	1	Surplus	2,156,938	2,156,938	(1,022,730)	2,156,9
2027	•	Cash	(1,377,518)	(1,377,518)		(1,377,5
ΟΤΑΙ					6 251 017	
	SURPLUS (DEFICI	15)	2,964,378	2,964,378	6,251,917	9,216,29
OTAL	CASH		(1,417,350)	(1,417,350)	11,275,125	9,857,77
			CLAIM ANAL	YSIS BY FUND YEAR		
тот	AL CLOSED YEAR CLA	IMS	18,007	18,007	1,054,109,812	1,054,127,8
FUN	D YEAR 2022					
	Paid Claims		137,615	137,615	46,802,688	46,940,3
_	IBNR		-	-	-	10,010,0
	Less Specific Exces	c	(61,017)	(61,017)	(758,538)	(819,5
			(01,017)	(01,017)	(758,558)	(019,5
	Less Aggregate Exc AL FY 2022 CLAIMS		76 509	76 509	46 044 150	46 120 7
TOT			76,598	76,598	46,044,150	46,120,7
	D YEAR 2023	-		3,166,826	50,362,240	53,529,0
			3,166,826		4 022 020	2,220,4
	D YEAR 2023 Paid Claims IBNR		3,166,826 (2,613,451)	(2,613,451)	4,833,939	
	D YEAR 2023 Paid Claims	S		(2,613,451) (1,431,646)	4,833,939 (486,685)	(1,918,3
	D YEAR 2023 Paid Claims IBNR		(2,613,451)			(1,918,3
FUNI	D YEAR 2023 Paid Claims IBNR Less Specific Exces		(2,613,451)			·
FUNI	D YEAR 2023 Paid Claims IBNR Less Specific Exces Less Aggregate Exc		(2,613,451) (1,431,646) -	(1,431,646)	(486,685) -	·
FUNI	D YEAR 2023 Paid Claims IBNR Less Specific Exces Less Aggregate Exc AL FY 2023 CLAIMS		(2,613,451) (1,431,646) -	(1,431,646)	(486,685) -	53,831,2
FUNI	D YEAR 2023 Paid Claims IBNR Less Specific Exces Less Aggregate Exc AL FY 2023 CLAIMS D YEAR 2024		(2,613,451) (1,431,646) - (878,270)	(1,431,646) - - (878,270)	(486,685) -	53,831,2
FUNI	D YEAR 2023 Paid Claims IBNR Less Specific Exces Less Aggregate Exc AL FY 2023 CLAIMS D YEAR 2024 Paid Claims	Less	(2,613,451) (1,431,646) - (878,270) 1,522,523	(1,431,646) - (878,270) 1,522,523	(486,685) -	53,831,2
FUNI	D YEAR 2023 Paid Claims IBNR Less Specific Exces Less Aggregate Exc AL FY 2023 CLAIMS D YEAR 2024 Paid Claims IBNR Less Specific Exces	s s	(2,613,451) (1,431,646) - (878,270) 1,522,523	(1,431,646) - (878,270) 1,522,523	(486,685) -	53,831,2
TOT	D YEAR 2023 Paid Claims IBNR Less Specific Exces Less Aggregate Exc AL FY 2023 CLAIMS D YEAR 2024 Paid Claims IBNR	s s	(2,613,451) (1,431,646) 	(1,431,646) - (878,270) 1,522,523 3,937,896 -	(486,685) -	53,831,2 1,522,5 3,937,8
FUNI TOT/ FUNI	D YEAR 2023 Paid Claims IBNR Less Specific Exces Less Aggregate Exc AL FY 2023 CLAIMS D YEAR 2024 Paid Claims IBNR Less Specific Exces Less Aggregate Exc	S	(2,613,451) (1,431,646) - (878,270) 1,522,523 3,937,896 - - -	(1,431,646) - ( <b>878,270</b> ) 1,522,523 3,937,896 - - -	(486,685) -	53,831,2

This report is based upon information which has not been audited nor certified by a gastuary and as such may not truly represent the condition of the fund.

### Southern New Jersey Regional Employee Benefits Fund CONSOLIDATED BALANCE SHEET AS OF JANUARY 31, 2024

#### BY FUND YEAR

,	SNJREBF 2024	SNJREBF 2023	SNJREBF 2022	CLOSED YEAR	FUND BALANCE
ASSETS					
Cash & Cash Equivalents	(1,377,518)	(1,303,607)	(603,988)	13,142,887	9,857,774
Assesstments Receivable (Prepaid)	7,125,752	239,940	29,255	89,501	7,484,448
Interest Reœivable Specific Exœss Reœivable	-	- 1,870,676	- 83,485	23	23 1,954,161
Aggregate Exœss Reœivable	-	1,870,070	03,403	-	1,954,101
Dividend Receivable		-	-	_	<u> </u>
Prepaid Admin Fees	2,917	-	-	-	2,917
Other Assets	361,676	741,339	-	-	1,103,015
Total Assets	6,112,827	1,548,348	(491,248)	13,232,411	20,402,338
LIABILITIES					
-					
Accounts Payable IBNR Reserve	2 027 907	-	-	-	-
A4 Retiree Surcharge	3,937,896	2,220,488	-	-	6,158,384
Dividends Payable	-	-	-	-	-
Retained Dividends	-	-	-	4,929,890	4,929,890
Accrued/Other Liabilities	17,993	79,776	-	-	97,769
Total Liabilities	3,955,889	2,300,264	-	4,929,890	11,186,042
EQUITY					
Surplus / (Defiat)	2,156,938	(751,916)	(491,248)	8,302,521	9,216,295
Total Equity	2,156,938	(751,916)	(491,248)	8,302,521	9,216,295
Total Liabilities & Equity	6,112,827	1,548,348	(491,248)	13,232,411	20,402,338
	0,112,027	1,040,040	(491,240)	13,232,411	20,402,338
BALANCE		-	-	-	-

This report is based upon information which has not been audited nor certified

by an actuary and as such may not truly represent the condition of the fund.

Fund Year allocation of claims have been estimated.

RATIOS			
NELOZO	0000		
NDICES	2023	JAN	FEB
Cash Position	11,275,125	\$ 9,857,774	
IBNR	4,833,939	6,158,384	
Assets	16,092,847	\$ 20,402,338	
Liabilities	9,840,931	\$ 11,186,042	
Surplus	6,251,917	\$ 9,216,295	
Claims Paid Month	5,607,671	\$ 4,844,971	
Claims Budget Month	4,646,753	\$ 7,619,070	
Claims Paid YTD	55,348,291	\$ 4,844,971	
Claims Budget YTD	52,960,144	\$ 7,619,070	
RATIOS			
Cash Position to Claims Paid	2.01	 2.03	
Claims Paid to Claims Budget Month	1.21	0.64	
Claims Paid to Claims Budget YTD	1.05	0.64	
Cash Position to IBNR	2.33	1.60	
Assets to Liabilities	1.64	1.82	
Surplus as Months of Claims	1.35	1.21	
BNR to Claims Budget Month	1.04	0.81	

S	outhern NJ Munic	v		und		
		lget Status R	*			
	as of .	January 31, 202	4			
				YTD	φ <b>x</b> 7•	0/ \$7
Exported Logges	VTD Pudgatad	Annual	Latest Filed	-	\$ Variance	% Varaiance
Expected Losses Medical Claims - All Other	YTD Budgeted 5,283,965	63,434,483	35,774,782	Expensed		
Medical Claims - All Other Medical Claims AmeriHealth - All Other	336,194	4,068,275	1,622,435			
Medical Claims Americani - An Otier	918,649	10,936,375	11,205,477			
Subtotal Medical	6,538,808	78,439,133	48,602,694	4,384,225	2,154,582	33%
Prescription Claims - All Other	1,127,577	13,559,902	6,927,734	7,507,225	2,134,302	557
Rx Rebates - All Other	(350,146)	(4,210,751)	(2,078,320)			
Prescription Claims - CCBOSS	264,085	3,144,794	3,240,371			
Rx Rebates - CCBOSS	(82,006)	(976,553)	(1,006,232)			
Subtotal Prescription	959,510	11,517,392	7,083,553	944,831	14,679	2%
Dental Claims - All Other	106,809	1,278,250	1,087,681	744,051	14,077	270
Dental Claims - CCBOSS	13,943	167,836	166,171			
Subtotal Dental	120,752	1,446,087	1,253,852	131,362	(10,610)	-9%
Subtotal Claims	7,619,070	91,402,612	56,940,099	5,460,419	2,158,651	28%
	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,,	2 0,2 10,077		_,100,001	2070
Loss Fund Contingency	12,015	144,174	142,110			
	, , , , , , , , , , , , , , , , , , ,	,	,			
DMO Premiums	277	3,325	5,164	285	(8)	-3%
Medicare Advantage - All Other	686,290	8,271,011	6,830,061			
Medicare Advantage - CCBOSS	163,522	1,970,474	2,000,148			
Subtotal Insured Programs	850,089	10,244,810	8,835,373	840,901	8,911	1%
n ·						
Reinsurance	124,000	1 (01 80)	1 001 170	124 (52		0.0/
Specific	134,909	1,621,736	1,021,150	134,652	257	0%
Total Loss Fund	9 616 092	103,413,332	66,938,732	6 426 257	2 170 826	25%
Total Loss Fund	8,616,083	105,415,552	00,938,732	6,436,257	2,179,826	25%
Expenses						
Legal	1,922	23,058	23,058	1,922	-	0%
Treasurer	1,353	16,235	16,235	1,353	-	0%
Administrator	60,357	725,727	537,492	60,132	226	0%
Program Manager	159,883	1,923,267	1,368,150	252,054	651	0%
Brokerage	92,823	(1,222,883)	650,403	,	in Program Man	ager
TPA - Med Aetna	134,436	1,614,972	1,084,092	144,630	275	0%
TPA - Med AmeriHealth Admin	10,469	126,876	67,308		in TPA	
TPA - Dental	7,468	89,445	77,715	7,485	(17)	0%
Actuary	1,458	17,500	17,500	1,458	(0)	0%
Auditor	1,450	17,401	17,401	1,450	0	0%
Medicare Advantage Implementation	0	0	0	10,140	(10,140)	#DIV/0!
Subtotal Expenses	471,619	3,331,598	3,859,354	480,623	(9,004)	-2%
Misc/Cont	1,805	21,657	21,657	1	1,804	100%
Affordable Care Act Taxes	1,803	21,037	13,745	1,820	(0)	
Claims Audit	3,333	40,000	40,000	3,333	(0)	
Plan Documents	1,250	15,000	15,000	1,250	-	0%
	1,200	10,000	10,000	1,200		570
Total Expenses	479,827	3,430,128	3,949,756	487,028	(7,201)	-2%
• • • • • • • • • • • • • • • • • • •						
Total Budget	9,095,909	106,843,460	70,888,488	6,923,285	2,172,625	24%

### **REGULATORY**

Monthly Items Budget	<u>Filing Status</u> Filed
Budget	
Assessments	Filed
Actuarial Certification	Filed
Reinsurance Policies	Filed
Fund Commissioners	Filed
Fund Officers	Filed
Renewal Resolutions	Filed
Indemnity and Trust	Filed
New Members	Filed (ongoing)
Withdrawals	N/A
Risk Management Plan and By Laws	Filed
Cash Management Plan	Filed
Unaudited Financials	9/30/2023 Filed
Annual Audit	12/31/2022 filed
Budget Changes	N/A
Transfers	N/A
Additional Assessments	N/A
Professional Changes	N/A
Officer Changes	N/A
RMP Changes	N/A
Bylaw Amendments	N/A
Contracts	Filed
Benefit Changes	N/A

### SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND

### **Program Manager**

March 2024 Program Manager: Conner Strong & Buckelew Online Enrollment Training: kkidd@permainc.com Enrollments/Eligibility/Billing: <u>southernnj\_enrollments@permainc.com</u> Brokers: <u>brokerservice@permainc.com</u>

### **ELIGIBILTY/ENROLLMENT:**

Please direct any eligibility, enrollment, or system related questions to our dedicated SNJREBF enrollment team. To contact the team, email <u>southernnj\_enrollments@permainc.com</u> or fax to 856-685-2249.

System training (new and refresher) is provided to all contacts with WEX access every 3<sup>rd</sup> Wednesday at 10AM (except June's training will be held Tuesday June 18<sup>th</sup>). Please contact <u>HIFtraining@permainc.com</u> for additional information or to request an invite.

In the subject line of the email, please include *Training – Fund Name and Client Name*. Please be sure to add the date of the training you would like to attend in your email so an invite can be sent.

### **COVERAGE UPDATES: None**

### **EXPRESS-SCRIPTS UPDATE: None**

### **OPERATIONAL UPDATES: None**

### **2024 LEGISLATIVE REVIEW:**

**FREE COVID-19 At-HomeTest** – Effective March 8, 2024 the free COVID test program has been suspended. All orders placed on or before March 8<sup>th</sup> will still be delivered.

### Medical and Rx Reporting: None

### No Surprise Billing and Transparency Act – Continued Delays

The Health Insurance Funds, including SNJHIF protect plan members from surprise billing with involuntary out of network balance bills with a hold harmless clause:

- Example: an in-network surgeon contracts with an out of network anesthesiologist. Should the out of network anesthesiologist balance bill the patient, the Funds would hold the member harmless, paying up to the invoiced amount.

The law also imposes certain requirements on the Carriers, PBMs and healthcare providers. Many of these requirements continue to be delayed, but we will continue to work with the insurance providers to assure the SNJHIF remains compliant.

- Issuing updated ID Cards with additional out of pocket information
- Providing transparency in coverage machine-readable files
- Providing price comparison tools
- Healthcare providers should work with insurance carriers to provide potential patients with good faith estimates of costs

### **2023 Specialized Audits**

As approved through an RFP through the Program Manager's contract, the HIFs has acquired the services of AIM to conduct specialized audits for the Southern New Jersey Health Insurance Fund (NJHIF). AIM will complete medical claims audits for claims administered by Aetna. The claim audit being performed will determine Aetna's claim processing and financial accuracy of medical claims. AIM will also perform an Operation Review. Aim will perform an in-depth evaluation of the controls employed by the Aetna to ensure quality administration. See Appendix.

**Carrier Appeals: None** 

**IRO Submissions: None** 

**Small Claims Committee: None** 



### Online Enrollment System Training Schedule - 2024

PERMA offers a virtual training and a refresher class on the online enrollment system the third Wednesday of each month. The session provides an overview of the Fund's enrollment system and shows HR users how perform tasks in the system. To gain access to the Fund's enrollment system, each HR user must complete a system access form.

Wednesday, January 17th 10:00 am - 11:00 am Wednesday, February 21st 10:00 am - 11:00 am Wednesday, March 20th 10:00 am - 11:00 am Wednesday, April 17th 10:00 am - 11:00 am Wednesday, May 15th 10:00 am - 11:00 am Tuesday, June 18th 10:00 am - 11:00 am Wednesday, July 17th 10:00 am - 11:00 am Wednesday, August 21st 10:00 am - 11:00 am Wednesday, September 18th 10:00 am - 11:00 am Wednesday, October 16th 10:00 am - 11:00 am



Please <u>click here</u> to sign up for a training session or use the QR code!

If there are any questions or issues, please send an email to <u>HIFtraining@permainc.com</u>. In the subject line of the email, please include: *Training - Fund Name and Client Name*.

### SOUTHERN NJ REGIONAL EMPLOYEE BENEFITS FUND BILLS LIST

#### **MARCH 2024**

WHEREAS, the Treasurer has certified that funding is available to pay the following bills:

## **BE IT RESOLVED** that the Southern NJ Regional Employee Benefit Fund's Executive Board, hereby

authorizes the Fund treasurer to issue warrants in payment of the following claims; and

FURTHER, that this authorization shall be made a permanent part of the records of the Fund.

<u>FUND YEAR 2024</u> <u>Check Number</u> 002846	Vendor Name	Comment	Invoice Amount
002846	AMERIHEALTH ADMINISTRATORS	MEDICAL TPA FEES 03/24	10,582.47 <b>10,582.47</b>
002847			10,002.47
002847	PERM A	RETIREE-04/24 INV 04012024 WASHINGTON	1,992.00
002847	PERMA	ADMIN FEES 03/24	60,498.40
002847	PERMA	RETIREE- 4/24 INV 04012024- MONROE	1,152.00
002847	PERMA	RETIREE- 03/24 INV 04012024- CAMDEN	7,572.00
002847	PERMA	POSTAGE 02/24	80.62
_			71,295.02
002848			
002848	ACCESS	INV 10700967 DEPT 419 1/3/24 FOR FEB	119.31
-			119.31
002849			
002849	MUNICIPAL REINSURANCE HIF	SPECIFIC REINSURANCE 03/24	135,129.40
			135,129.40
			217 12( 20
W03240		CHECK TOTAL	217,126.20
W03240 W03240	AETNA HEALTH MANAGEMENT, LLC	MEDICARE ADVANTAGE 03/24	560,325.08
W03240	AETNA HEALTH MANAGEMENT, LLC	MEDICARE ADVANTAGE 05/24	560,325.08
W03241			300,323.08
W03241 W03241	UHC-MEDICARE ADVANTAGE	MEDICARE ADVANTAGE 03/24	296,440.34
1100211			296,440.34
W03242			2,0,110101
W03242	DELTACARE USA	DENTAL- F1-7871800000- BE005946500 03/24	252.66
			252.66
W03243			
W03243	FLAGSHIP HEALTH SYSTEMS	DENTAL PREM. SOMERDALE INV 149581 03/24	50.88
W03243	FLAGSHIP HEALTH SYSTEMS	DENTAL PREM. LINDENWOLD INV 149416 03/24	25.83
			76.71

W03244 W03244	VERRILL & VERRILL LLC	TREASURER FEE 03/24	816.67 <b>816.67</b>
W03245 W03245	ELIZABETH PIGLIACELLI	DEPUTY TREASURER FEE 03/24	536.25 <b>536.25</b>
W03246 W03246	AETNA	MEDICAL TPA 03/24	134,554.62 <b>134,554.62</b>
W03247 W03247	DELTA DENTAL OF NEW JERSEY INC.	DENTAL TPA 03/24	7,438.18 <b>7,438.18</b>
W03248 W03248	CONNER STRONG & BUCKELEW	RX-PROGRAM MGE FEES 03/24	20,455.36
W03248 W03248 W03248	CONNER STRONG & BUCKELEW CONNER STRONG & BUCKELEW CONNER STRONG & BUCKELEW	MEDICAL- PROGRAM MGR FEES 03/24 BROKER FEE 03/24 DENTAL- PROGRAM MGR. FEES 03/24	131,961.80 94,577.02 6,547.38
W03248 W03248	CONNER STRONG & BUCKELEW	HEALTH CARE REFORM 03/24	1,435.98 <b>254,977.54</b>
W03249 W03249 W03249	J. KENNETH HARRIS, ATTORNEY AT LAW J. KENNETH HARRIS, ATTORNEY AT LAW	PLAN DOCUMENT PREP 02/24 ATTORNEY SERVICES 03/24	1,608.00 1,921.50
			3,529.50
		WIRE/ACH TOTAL Total Payments FY 2024	1,258,947.55 1,476,073.75
		TOTAL PAYMENTS ALL FUND YEARS	1,476,073.75

Chairperson

Attest:

Dated: \_\_\_

I hereby certify the availability of sufficient unencumbered funds in the proper accounts to fully pay the above claims.

Treasurer

	SO UTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND										
	SUMMARY OF CASH TRANSACTIONS - ALL FUND YEARS COMBINED										
Current Fund Year:	2024										
Month Ending:	January										
	Med	Dental	Rx	Vision	Reinsurance	Contigency	Admin	<b>Closed Year</b>	<b>Retained Dividend</b>	TO TAL	
OPEN BALANCE	1,071,264.06	(184,423.50)	(3,157,914.42)	0.00	(87,546.67)	152,365.99	345,147.04	8,211,817.11	4,924,415.08	11,275,124.69	
RECEIPTS											
Assessments	3,930,188.43	22,814.65	211,001.58	0.00	28,241.51	2,614.66	126,975.99	0.00	0.00	4,321,836.82	
Refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Invest Pymnts	3,425.18	0.00	0.00	0.00	0.00	356.02	806.47	19,187.80	11,506.43	35,281.90	
Invest Adj	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Subtotal Invest	3,425.18	0.00	0.00	0.00	0.00	356.02	806.47	19,187.80	11,506.43	35,281.90	
Other Receipts *	474,532.72	0.00	414,267.85	0.00	0.00	0.00	0.00	0.00	0.00	888,800.57	
TOTAL	4,408,146.33	22,814.65	625,269.43	0.00	28,241.51	2,970.68	127,782.46	19,187.80	11,506.43	5,245,919.29	
EXPENSES											
Claims Transfers	3,898,765.89	102,292.27	1,205,589.31	0.00	0.00	0.00	0.00	0.00	0.00	5,206,647.47	
Expenses	840,900.89	285.07	0.00	0.00	134,652.30	0.00	480,782.91	0.00	0.00	1,456,621.17	
Other Expenses *	0.00	0.00	0.00	0.00	0.00	0.00	1.07	0.00	0.00	1.07	
TOTAL	4,739,666.78	102,577.34	1,205,589.31	0.00	134,652.30	0.00	480,783.98	0.00	0.00	6,663,269.71	
END BALANCE	739,743.61	(264,186.19)	(3,738,234.30)	0.00	(193,957.46)	155,336.67	(7,854.48)	8,231,004.91	4,935,921.51	9,857,774.27	

SUMMARY OF CASH AND INVESTMENT	INSTRUMENTS										
SO UTHERN NEW JERSEY REGIONAL EM	PLOYEE BENEFITS FUN	D									
ALL FUND YEARS COMBINED											
CURRENT MONTH	January										
CURRENT FUND YEAR	2024										
	Description:	SNJ Inv.	Citizens Bank	Parke Bank	Republic Bank	Republic Bank - General Account	Republic Bank - Admin Account	Ocean First Investment Account	New Jersey Cash Management	TD Bank Certificate of Deposit #3283056048	Republic Bank Certificate of Deposit #595063511
	ID Number:										
	Maturity (Yrs)									1/8/2024	3/7/2024
	Purchase Yield:	5.00	4.40	5.25	5.46	5.46	5.46	2.50	5.31	5.58	5.75
	TO TAL for All Accts & instruments										
Opening Cash & Investment Balance	\$11,275,124.69 \$	5,412.26	\$ 2,450.54	\$ 30,293.63	\$ 4,588,906.20	\$ 1,904,932.22	\$ 66,698.83	\$ 81,180.07	\$ 95,250.94	\$ 500,000.00	\$ 4,000,000.00
Opening Interest Accrual Balance	\$22.72 \$	22.72	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
1 Interest Accrued and/or Interest Cost	\$0.52	\$0.52	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2 Interest Accrued - discounted Instr.s	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
3 (Amortization and/or Interest Cost)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
4 Accretion	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
5 Interest Paid - Cash Instr.s	\$35,281.90	\$22.73	\$9.13	\$134.71	\$19,236.64	\$7,546.11	\$759.02	\$166.97	\$431.59	\$6,975.00	\$0.00
6 Interest Paid - Term Instr.s	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
7 Realized Gain (Loss)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
8 Net Investment Income	\$35,282.42	\$23.25	\$9.13	\$134.71	\$19,236.64	\$7,546.11	\$759.02	\$166.97	\$431.59	\$6,975.00	\$0.00
9 Deposits - Purchases	\$11,174,233.56	\$0.00	\$0.00	\$0.00	\$506,975.00	\$9,210,637.39	\$1,456,621.17	\$0.00	\$0.00	\$0.00	\$0.00
10 (Withdrawals - Sales)	-\$12,626,865.88	-\$1.07	\$0.00	\$0.00	-\$4,000,000.00	-\$6,663,268.64	-\$1,456,621.17	\$0.00	\$0.00	-\$506,975.00	\$0.00
		OK	OK	OK	OK	OK	OK	OK	OK	OK	OK
Ending Cash & Investment Balance	\$9,857,774.27	\$5,433.92	\$2,459.67	\$30,428.34	\$1,115,117.84	\$4,459,847.08	\$67,457.85	\$81,347.04	\$95,682.53	\$0.00	\$4,000,000.00
Ending Interest Accrual Balance	\$23.24	\$23.24	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Plus Outstanding Checks	\$232,191.03	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$232,191.03	\$0.00	\$0.00	\$0.00	\$0.00
(Less Deposits in Transit)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Balance per Bank	\$10,089,965.30	\$5,433.92	\$2,459.67	\$30,428.34	\$1,115,117.84	\$4,459,847.08				\$0.00	\$4,000,000.00
										20.00	+ .,,

		CERTI	FICATION AND	RECONCILIA	TION OF CLAIMS	PAYMENTS AN	D RECOVERIES			
			SOUTHERN	NEW JERSEY I	REGIONAL EMPLO	) YEE BENEFITS	FUND	1		
Month		January								
Current	Fund Year	2024								
		1.	2.	3.	4.	5.	6.	7.	8.	
		Calc. Net	Monthly	Monthly	Calc. Net	TPA Net	Variance	Delinquent	Change	
Policy		Paid Thru	Net Paid	Recoveries	Paid Thru Paid Thru		То Ве	Unreconciled	This	
Year	Coverage	Last Month	January	January	January	January	Reconciled	Variance From	Month	
2024	Med	0.00	3,898,765.89	0.00	3,898,765.89	0.00	3,898,765.89	0.00	3,898,765.89	
	Dental	0.00	102,292.27	0.00	102,292.27	0.00	102,292.27	0.00	102,292.27	
	Rx	0.00	1,205,589.31	0.00	1,205,589.31	0.00	1,205,589.31	0.00	1,205,589.31	
	Vision	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	

### **RESOLUTION NO. 17-24**

### SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND APPROVAL OF THE MARCH 2024 BILLS LIST

WHEREAS, the Southern New Jersey Regional Employee Benefits Fund held a Public Meeting on March 25, 2024 for the purposes of conducting the official business of the Fund; and

**WHEREAS**, The Treasurer for the Fund presented bills lists to satisfy outstanding costs incurred for operating the Fund during the months March 2024 for consideration and approval of the Executive Committee; and

**WHEREAS**, a quorum of the Executive Committee was present thereby conforming with the By-laws of the Fund to conduct official business of the Fund,

**NOW THEREFORE BE IT RESOLVED** the Commissioners of the Executive Committee of the Southern New Jersey Regional Employee Benefits Fund hereby approve the Bills List for March 2024 prepared by the Treasurer of the Fund and duly authorize and concur said bills to be paid expeditiously, in accordance with the laws and regulations promulgated by the State of New Jersey for Municipal Health Insurance Funds.

**NOW, THEREFORE BE IT FURTHER RESOLVED,** the Commissioners of the Executive Committee of the Southern New Jersey Regional Employee Benefits Fund hereby approve the Treasurers Report as furnished by the Treasurer of the Fund and concur with actions undertaken by the Treasurer, in accordance with the laws and regulations promulgated by the State of New Jersey for Municipal Health Insurance Funds.

ADOPTED: MARCH 25, 2024

BY:

CHAIRPERSON

ATTEST:

SECRETARY



### SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND

**Monthly Claim Activity Report** 

March 25, 2024

		<b>\$</b> 3	etna	тм			
SOUT	HERN NEW JER			MPLOYEE BENEF	ITS FUI	١D	
M	EDICAL CLAIMS + CAP			MEDICAL CLAIMS + CAP			
	PAID 2023	# OF EES	PER EE	PAID 2024	# OF EES	P	ER EE
JANUARY	\$3,307,745	2,023	\$ 1,635	\$4,409,202	3,419	\$	1,290
FEBRUARY	\$3,122,202	2,036	\$ 1,533				
MARCH	\$3,301,677	2,088	\$ 1,581				
APRIL	\$3,277,691	2,184	\$ 1,501				
MAY	\$4,268,600	2,184	\$ 1,954				
JUNE	\$3,417,999	2,170	\$ 1,575				
JULY	\$2,903,969	2,179	\$ 1,333				
AUGUST	\$3,441,535	2,171	\$ 1,585				
SEPTEMBER	\$3,541,366	2,161	\$ 1,639				
OCTOBER	\$4,572,715	2,166	\$ 2,111				
NOVEMBER	\$4,190,638	2,235	\$ 1,875				
DECEMBER	\$4,377,096	2,271	\$ 1,927				
TOTALS	\$43,723,233			\$4,409,202			
				2024 Average	3,419	\$	1,290
				2023 Average	2,156	\$	1,688

## Large Claimant Report (Drilldown) - Claims Over \$100000

Plan Sponsor Unique ID :	All	Paid Dates:	01/01/2024 - 01/31/2024
Customer:	SNJ Regional Employee Benefits Fund	Service Dates:	01/01/2011 - 01/31/2024
Group / Control:	00737391,00866357,SI030217,SI416902,SI431318	Line of Business:	All

	Paid Amt
	\$148,808.02
I	\$136,141.80
	\$122,509.78
	\$407,459.60

Total:

# ♥aetna™

Medical Claims Paid: January 2024 thru January 2024 Total Medical Paid per EE: \$1,290

Network	Discounts

Inpatient:	68.4%
Ambulatory:	71.1%
Physician/Other:	61.3%
TOTAL:	67.0%

#### **Provider Network**

% Admissions In-Network: **98.9**% % Physician Office: **98.2**%

Aetna Book of Business: Admissions 98.3%; Physician 92.3%

### Top Facilities Utilized (by total Medical Spend)

- · Virtua-West Jersey
- Cooper Hospital
- CHOP
- Kennedy Memorial Health
- University of Pennsylvania

### SNJ Regional Employee Benefits Fund

2/1/23 thru 1/31/24 (unless otherwise noted)

Catastrophic Claim Impact January 2024 – January 2024 Number of Claims Over \$50,000: 6 Claimants per 1000 members: 0.7 Avg. Paid per Claimant: \$100,215 Percent of Total Paid: 15.3% • Aetna BOB- HCC account for an average of 42.1% of total Medical Cost	1 <sup>st</sup> Aba Avg
Aetna One Flex Member Outreach: Through January 2024	Fin
Total Members Identified: <b>1,220</b> Members Targeted for 1:1 Nurse Support : <b>272</b>	909 959 ****
Members Targeted for Digital Activity: 948 Member 1:1 outreach completed: 262 Member 1:1 Outreach in Progress: 10	909 959
Teladoc Activity January 2024 – January 2024	1 <sup>st</sup> Aba
Total Registrations: <b>21</b> Total Online Visits: <b>35</b> Total Net Claims Savings: <b>\$16,640</b>	Ave Fin Tur
Total Visits w/ Rx: 5 Mental Health Visits: 2	909 959

2

Dermatology Visits:

Darhboard

Service Center Performance Goal Metrics YTD 2024
Customer Service Performance
1 <sup>st</sup> Call Resolution: 93.9%
Abandonment Rate: 0.57%
Avg. Speed of Answer: 17.1 sec
Claims Performance
<b>Dia ang dia 1</b> Ang a
Financial Accuracy: 98.25%
-
90% processed w/in:  7.9 days    95% processed w/in:  14.0 days
**************************************
Claims Performance (Monthly) (February 2024) 90% processed w/in: <b>7.9 days</b>
95% processed w/in: 12.3 days
(Note: This is not a PG metric)
Performance Goals
1 <sup>st</sup> Call Resolution: 90%
Abandonment Rate less than: 3.0%
Average Speed of Answer: 30 sec
Financial Accuracy: 99%
Turnaround Time
90% processed w/in: 14 days
95% processed w/in: 30 days



			An	æ ner Ad	Health.				
	 2024	SNJ HIF	<u>г</u> г			2023	SNJ HIF	<u>г</u> г	
	DICAL CLAIMS PAID 2024	TOTAL	# OF EES	PER EE		MEDICAL CLAIMS PAID 2023	TOTAL	# OF EES	PER EE
IANUARY	\$ 115,974.39	\$ 115,974.39	276	\$ 420.19	JANUARY	\$ 57,161.00	\$ 57,161.00	138	\$ 414.21
FEBRUARY	\$ 229,433.52	\$ 229,433.52	279	\$ 822.34	FEBRUARY	\$ 230,443.69	\$ 230,443.69	134	\$ 1,719.72
MARCH					MARCH	\$ 227,431.93	\$ 227,431.93	138	\$1,648.05
APRIL					APRIL	\$ 165,876.75	\$ 165,876.75	137	\$ 1,210.77
MAY					MAY	\$ 200,962.83	\$ 200,962.83	138	\$ 1,456.25
UNE					JUNE	\$ 193,132.39	\$ 193,132.39	136	\$ 1,420.09
IULY					JULY	\$ 236,276.53	\$ 236,276.53	136	\$ 1,737.32
AUGUST					AUGUST	\$ 308,802.85	\$ 308,802.85	136	\$ 2,270.60
SEPTEMBER					SEPTEMBER	\$ 254,081.03	\$ 254,081.03	136	\$ 1,868.24
OCTOBER					OCTOBER	\$ 390,722.00	\$ 390,722.00	136	\$2,873.32
NOVEMBER					NOVEMBER	\$ 347,756.34	\$ 347,756.34	135	\$ 2,575.97
DECEMBER					DECEMBER	\$ 265,952.43	\$ 265,952.43	135	\$ 1,970.01
TOTALS	\$ 345,407.91	2024 Average	278	\$ 621.27	TOTALS	\$2,878,599.77	2023 Average	136	\$ 1,763.71



# EXPRESS SCRIPTS®

22

Total Component/ Date of Service (Month)	2023 01	2023 02	2023 03	2023 Q1	2023 04	2023 05	2023 06	2023 Q2	2023 07	2023 08	2023 09	2023 Q3	2023 10	2023 11	2023 12	2023 Q4	2023 YTD
Membership	4,885	4,960	5,121	4,989	5,405	5,402	5,395	5,401	5,404	5,384	5,394	5,394	5,397	5,549	5,638	5,528	5,328
Total Days	208,026	187,787	212,118	607,931	215,857	221,887	221,390	659,134	211,071	227,209	208,100	646,380	228,972	229,748	228,676	687,396	2,600,841
Total Patients	2,015	1,917	2,012	3,029	2,074	2,120	2,045	3,110	2,040	2,068	2,006	3,069	2,186	2,221	2,232	3,350	4,474
Total Plan Cost	\$731,056	\$779,560	\$939,382	\$2,449,998	\$860,807	\$990,925	\$976,697	\$2,828,429	\$943,486	\$1,105,047	\$986,640	\$3,035,173	\$1,087,016	\$1,079,588	\$1,089,031	\$3,255,635	\$11,569,235
Generic Fill Rate (GFR) - Total	86.1%	85.3%	86.2%	85.9%	87.1%	86.1%	87.6%	86.9%	87.7%	86.0%	86.2%	86.6%	83.1%	86.3%	88.0%	85.8%	86.3%
Plan Cost PMPM	\$149.65	\$157.17	\$183.44	\$163.70	\$159.26	\$183.44	\$181.04	\$174.57	\$174.59	\$205.25	\$182.91	\$187.56	\$201.41	\$194.56	\$193.16	\$196.31	\$180.96
Total Specialty Plan Cost	\$286,636	\$311,863	\$403,035	\$1,001,534	\$324,115	\$333,871	\$401,673	\$1,059,659	\$361,164	\$489,183	\$429,642	\$1,279,989	\$451,508	\$439,878	\$489,245	\$1,380,631	\$4,721,814
Specialty % of Total Specialty Plan Cost	39.2%	40.0%	42.9%	40.9%	37.7%	33.7%	41.1%	37.5%	38.3%	44.3%	43.5%	42.2%	41.5%	40.7%	44.9%	42.4%	40.8%
Total Component/ Date of Service (Month)	2024 01	2024 02	2024 03	2024 Q1	2024 04	2024 05	2024 06	2024 Q2	2024 07	2024 08	2024 09	2024 Q3	2024 10	2024 11	2024 12	2024 Q4	2024 YTD
Membership	8,692																
Total Days	371,383																
Total Patients	3,348																
Total Plan Cost	\$1,573,675																
Generic Fill Rate (GFR) - Total	87.6%																
Plan Cost PMPM	\$181.05																
%Change Plan Cost PMPM	21.0%																
Total Specialty Plan Cost	\$540,576																
Specialty % of Total Specialty Plan Cost	34.4%																

## 2023 Plan Performance





## **Top Line Performance Metrics**

So	uthern NJ							
Description	2023	2022	Change					
Avg Subscribers per Month	2,185	1,950	12.1%					
Avg Members per Month	5,328	4,800	11.0%					
Number of Unique Patients	4,473	3,810	17.4%					
Pct Members Utilizing Benefit	84.0%	79.4%	4.6					
Total Plan Cost Net	\$7,148,356	\$5,625,336	27.1%	Pee	- 1	Peer 2		
Total Days	2,600,740	2,261,579	15.0%	Peel		reel z		
Total Adjusted Rxs	98,232	85,175	15.3%	2023	Change	2023	Change	
Average Member Age	34.9	34.6	0.6%	37.5		37.1		
Plan Cost Net PMPM	\$111.80	\$97.66	14.5%	\$115.03	11.0%	\$132.31	7.79	
Plan Cost Net/Day	\$2.75	\$2.49	10.5%	\$2.74	7.7%	\$3.12	6.89	
Plan Cost Net per Adjusted Rx	\$72.77	\$66.04	10.2%	\$72.74	7.7%	\$82.37	7.59	
Nbr Adjusted Rxs PMPM	1.54	1.48	3.9%	1.58	3.1%	1.61	0.29	
Generic Fill Rate	87.1%	86.8%	0.3	86.1%	0.3	86.9%	0.	
90 Day Utilization	67.6%	67.4%	0.2	67.3%	-0.5	63.8%	0.	
Retail - Maintenance 90 Utilization	35.4%	32.6%	2.8	30.3%	1.3	45.6%	0.	
Home Delivery Utilization	32.3%	34.9%	-2.6	37.0%	-1.8	18.3%	-0.	
MemberCostNet%	16.3%	17.8%	-1.5	17.1%	-1.1	12.8%	-0.	
Specialty Percent of Plan Cost Net	42.4%	44.0%	-1.6	42.3%	-0.9	58.1%	2.	
Specialty Plan Cost Net PMPM	\$47.42	\$42.98	10.3%	\$48.70	8.7%	\$76.92	12.29	
Formulary Compliance Rate	98.6%	98.1%	0.5	97.8%	0.5	99.0%	0.	

Peer 1 = 'Coalition - Level Care LLC' market segment

Peer 2 = 'Government - NPF Formulary' market segment



## Key Statistics: Specialty Detailed

			Southe	m NJ						
	No	n-Specialty		:	Specialty					
Description	2023	2022	Change	2023	2022	Change				
Avg Subscribers per Month	2,185	1,950	12.1%	2,185	1,950	12.1%				
Avg Members per Month	5,328	4,800	11.0%	5,328	4,800	11.0%				
Number of Unique Patients	4,466	3,805	17.4%	151	130	16.2%				
Pct Members Utilizing Benefit	83.8%	79.3%	4.6	2.8%	2.7%	0.1				
Total Plan Cost Net	\$4,116,519	\$3,149,867	30.7%	\$3,031,836	\$2,475,469	22.5%				
Percent of Total Plan Cost Net	57.6%	56.0%	1.6	42.4%	44.0%	-1.6	_			
Total Days	2,567,299	2,233,471	14.9%	33,441	28,108	19.0%	Specialty		Specialty	
Total Adjusted Rxs	97,041	84,155	15.3%	1,191	1,020	16.8%	Peer	1	Peer 2	
Percent of Total Adjusted Rxs	98.79%	98.80%	0.0	1.21%	1.20%	0.0	2023	Change	2023	Change
Plan Cost Net PMPM	\$64.39	\$54.69	17.7%	\$47.42	\$42.98	10.3%	\$48.70	8.7%	\$76.92	12.2%
Plan Cost Net/Day	\$1.60	\$1.41	13.7%	\$90.66	\$88.07	2.9%	\$87.16	-2.9%	\$135.87	4.4%
Plan Cost Net per Adjusted Rx	\$42.42	\$37.43	13.3%	\$2,545.62	\$2,426.93	4.9%	\$2,380.79	-3.8%	\$3,842.56	4.1%
Nbr Adjusted Rxs PMPM	1.52	1.46	3.9%	0.02	0.02	5.2%	0.02	12.9%	0.02	7.7%
Generic Fill Rate	87.9%	87.6%	0.3	27.3%	21.3%	6.0	23.6%	2.3	21.5%	-0.3
Member Cost Net %	10.8%	12.2%	-1.4	22.8%	24.0%	-1.2	24.3%	-1.1	6.9%	-0.4

Specialty Peer 1 = 'Coalition - Level Care LLC' market segment

Specialty Peer 2 = 'Government - NPF Formulary' market segment



## **Top 10 Indications**

				Т	op Indica	tions b	y Plan	Cost N	let						
				2023								2022			% Change
Rank	Peer Rank	Indication	Adjusted Rxs	Patients	Plan Cost Net	Generic Fill Rate	Peer Generic Fill Rate	Plan Cost Net PMPM	Rank	Adjusted Rxs	Patients	Plan Cost Net	Generic Fill Rate		Plan Cost Net PMPM
1	3	CANCER	286	37	\$1,142,105	77.6%	80.7%	\$17.86	3	267	37	\$597,755	88.4%	\$10.38	72.1%
2	1	INFLAMMATORY CONDITIONS	664	78	\$989,568	48.5%	51.1%	\$15.48	1	614	74	\$1,182,884	46.6%	\$20.54	-24.6%
3	2	DIABETES	7,573	397	\$970,604	31.5%	36.3%	\$15.18	2	6,626	319	\$698,663	33.0%	\$12.13	25.2%
4	4	WEIGHTLOSS	682	146	\$479,916	7.6%	6.0%	\$7.51	10	262	48	\$149,776	15.6%	\$2.60	188.7%
5	5	MULTIPLE SCLEROSIS	81	9	\$294,183	71.6%	60.1%	\$4.60	4	92	8	\$449,459	32.6%	\$7.80	-41.0%
6	10	HIV	112	12	\$282,236	23.2%	23.9%	\$4.41	7	88	11	\$210,540	25.0%	\$3.66	20.8%
7	6	SKIN CONDITIONS	1,034	537	\$259,486	86.3%	85.5%	\$4.06	5	903	444	\$256,728	85.2%	\$4.46	-8.9%
8	8	ANTICOAGULANT	676	89	\$186,063	16.6%	21.2%	\$2.91	11	582	76	\$133,371	27.7%	\$2.32	25.7%
9	12	MIGRAINE HEADACHES	773	140	\$183,444	56.5%	46.9%	\$2.87	13	538	96	\$120,022	55.8%	\$2.08	37.7%
10	15	ATTENTION DISORDERS	2,247	279	\$176,060	83.9%	82.2%	\$2.75	8	1,973	237	\$157,913	82.3%	\$2.74	0.4%
		Total Top 10:	14,128		\$4,963,665	45.2%		\$77.63		11,945		\$3,957,110	47.3%	\$68.70	13.0%
		Differences Between Periods:	2,183		\$1,006,555	-2.1%		\$8.94							

The largest financially impactful change was in Cancer, driving \$0.5M in increased net cost for a 72.1% increase in Net PMPM

Weight Loss trend increased 188.7%, contributing an additional \$4.91 to Net PMPM

Represents 65.5% of your total Plan Cost Net

**Express Scripts** 

By EVERNORTH

Peer = 'Coalition - Level Care LLC' market segment

## Top 25 Drugs

				Top Dr	ugs by	Plan Cos	t Net								
						2023					2022			% Ch	nange
Rank	Peer Rank	Brand Name	Indication	Adj. Rxs	Pts.	Plan Cost Net	Plan Cost Net PMPM	Peer Plan Cost Net PMPM	Rank	Adj. Rxs	Pts.	Plan Cost Net	Plan Cost Net PMPM	Plan Cost Net PMPM	Per Pla Cost PMF
1	8	VITRAKVI*	CANCER	14	1	\$456,798	\$7.14	\$1.79	6	7	1	\$153,666	\$2.67	167.8%	188
2	1	WEGOVY	WEIGHT LOSS	510	102	\$404,708	\$6.33	\$5.75	20	82	11	\$63,841	\$1.11	471.1%	339
3	2	OZEMPIC	DIABETES	655	86	\$282,724	\$4.42	\$4.04	5	363	46	\$158,125	\$2.75	61.1%	88
4	3	HUMIRA(CF) PEN*	INFLAMMATORY CONDITIONS	69	10	\$227,111	\$3.55	\$3.29	2	86	8	\$297,147	\$5.16	-31.1%	1
5	45	ORSERDU*	CANCER	8	1	\$180,141	\$2.82	\$0.71							
6	18	LENALIDOMIDE*	CANCER	12	2	\$179,467	\$2.81	\$1.17							1845
7	6	MOUNJARO	DIABETES	345	51	\$176,693	\$2.76	\$2.05	78	30	9	\$15,847	\$0.28	904.5%	1373
8	9	TRULICITY	DIABETES	351	40	\$140,346	\$2.20	\$1.76	8	333	38	\$129,781	\$2.25	-2.6%	(
9	4	STELARA"	INFLAMMATORY CONDITIONS	33	6	\$134,797	\$2.11	\$2.95	1	42	5	\$316,945	\$5.50	-61.7%	-1
10	17	SKYRIZI PEN"	INFLAMMATORY CONDITIONS	36	3	\$125,664	\$1.97	\$1.24	133	3	1	\$7,919	\$0.14	1329.5%	15
11	5	ELIQUIS	ANTICOAGULANT	379	47	\$123,256	\$1.93	\$2.09	14	296	38	\$93,268	\$1.62	19.1%	19
12	64	WAKIC	NARCOLEPSY	12	1	\$114,447	\$1.79	\$0.45							
13	29	REVLIMID*	CANCER	8	2	\$112,713	\$1.76	\$0.94	3	15	2	\$239,297	\$4.15	-57.6%	-3
14	12	DUPIXENT PEN*	SKIN CONDITIONS	59	6	\$110,702	\$1.73	\$1.49	9	52	6	\$112,970	\$1.96	-11.7%	2
15	20	BIKTARVY*	HIV	33	3	\$110,603	\$1.73	\$1.13	11	34	3	\$105,536	\$1.83	-5.6%	1
16	11	DUPIXENT SYRINGE*	SKIN CONDITIONS	53	5	\$97,237	\$1.52	\$1.61	13	46	4	\$95,629	\$1.66	-8.4%	-
17	54	OFEV"	IDIOPATHIC PULMONARY FIBROSIS	11	1	\$92,955	\$1.45	\$0.60							7
18	23	VYVANSE	ATTENTION DISORDERS	332	63	\$91,803	\$1.44	\$1.03	15	324	48	\$90,215	\$1.57	-8.3%	-
19	33	ENBREL SURECLICK*	INFLAMMATORY CONDITIONS	30	3	\$76,139	\$1.19	\$0.83	21	28	5	\$61,259	\$1.06	12.0%	-
20	40	ABIRATERONE ACETATE*	CANCER	9	1	\$74,432	\$1.16	\$0.79	10	13	1	\$106,840	\$1.85	-37.2%	-2
21	43	DIMETHYL FUMARATE*	MULTIPLE SCLEROSIS	12	1	\$64,272	\$1.01	\$0.74	19	12	1	\$64,272	\$1.12	-9.9%	-
22	104	KINERET'	INFLAMMATORY CONDITIONS	16	2	\$63,477	\$0.99	\$0.25	24	11	1	\$51,745	\$0.90	10.5%	1
23	105	HUMATROPE"	GROWTH DEFICIENCY	9	2	\$61,970	\$0.97	\$0.24							_
24	27	JARDIANCE	DIABETES	407	42	\$61,307	\$0.96	\$0.94	18	368	38	\$72,768	\$1.26	-24.1%	(
25	16	COPAXONE"	MULTIPLE SCLEROSIS	13	2	\$59,532	\$0.93	\$1.31	17	19	2	\$77,657	\$1.35	-30.9%	-1
			Total Top 25:	3,416		\$3,623,295	\$56.67	\$39.18		2,164		\$2,314,726	\$40.19	41.0%	4
_			Differences Between Periods:	1,252		\$1,308,569	\$16.48	\$12.03							_

"Specialty Drugs

### Represents 50.7% of your total Plan Cost Net and comprises 12 indications

# 18 of your top 25 are specialty drugs, making up 64.6% of your Top 25 spend

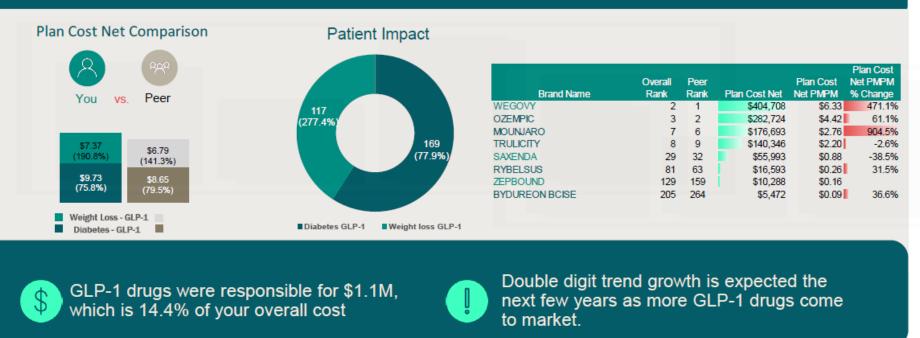
Peer = 'Coalition - Level Care LLC' market segment

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By EVERNORTH

## GLP-1s

The FDA has approved the use of GLP-1s for weight loss among individuals who have a BMI of at least 30, or BMI of 27 with one other risk factor. This is approximately half of the adult population in the U.S., and very likely half of your patient population. For those on GLP-1s for weight loss, the likelihood of staying on the drug long-term varies.



**Express Scripts** 

6

By EVERNORTH

Peer = 'Coalition - Level Care LLC' market segment

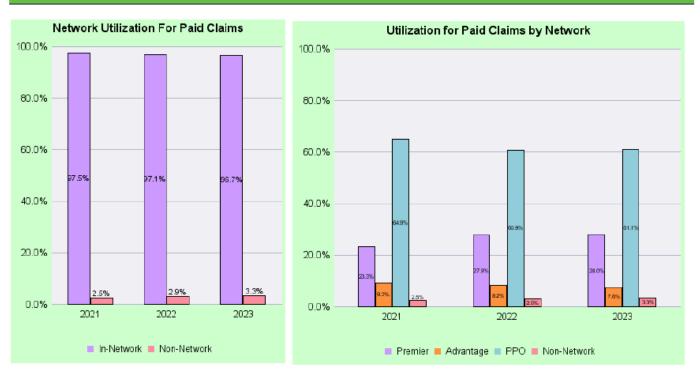
- GLP-1 = Glucagon-like Peptide-1 Receptor Agonist Confidencial control like a second of Control of C
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A DELTA DENTAL

**Network Utilization** 

SOUTHERN NJ REGIONAL EMPLOYEE BENEFITS FUND -03603 January 2023 - December 2023



Everyone Deserves a Healthy Smile

# **APPENDIX I**

### SOUTHERN NEW JERSEY REGIONAL EMPLOYEE BENEFITS FUND OPEN MINUTES FEBRUARY 26, 2024 BERLIN BOROUGH MUNICIPAL HALL 4:15 PM

Meeting of Executive Committee called to order by Chair Mevoli. Open Public Meetings notice read into record.

### PLEDGE OF ALLEGIANCE AND MOMENT OF SILENCE ROLL CALL OF 2024 EXECUTIVE COMMITTEE

Michael Mevoli, Chairman	Borough of Brooklawn	Present
M. Joseph Wolk, Secretary	Borough of Mt. Ephraim	Present
Louis Di Angelo	Borough of Bellmawr	Present
Terry Shannon	Borough of Barrington	Present
Edward Hill	CCBOSS	Present
Gary Passanante	Borough of Somerdale	Present
Brian Morrell	Gloucester City	Absent
Kenneth Cheeseman	Laurel Springs	Present

### APPOINTED PROFESSIONALS PRESENT:

Executive Director/Adm.	PERMA Risk Management Services Brandon Lodics Jordyn DeLorenzo
Program Manager	Conner Strong & Buckelew Crystal Bailey Peter Mina
Attorney	J. Kenneth Harris, Esq.
Medical TPA – AmeriHealth	Kristina Strain
Medical TPA – Aetna	Jason Silverstein
Express Scripts	Hiteksha Patel
Treasurer	Lorraine Verrill
Delta Dental	Crista O'Donnell

### **OTHERS PRESENT:**

John Lajewski	Kim Porter
Susan Panto	Ken Verrill
Lorraine Sacco	James Walker

Joe Madera	Sandra DePasquale
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### APPROVAL OF MINUTES: January 22, 2024 Open

### MOTION TO APPROVE OPEN MINUTES OF JANUARY 22, 2024 AS PRESENTED:

Moved:
Second:
Vote:

Commissioner Wolk Commissioner Cheeseman Unanimous

### **CORRESPONDENCE** – none.

**BALLOT RESULTS –** PERMA read the ballot results for new Committee Alternates and a Quorum of 24 was present or send in their full slate ballots

### **ROLL CALL OF 2024 EXECUTIVE COMMITTEE**

Michael Mevoli, Chairman	Borough of Brooklawn	Present
M. Joseph Wolk, Secretary	Borough of Mt. Ephraim	Present
Louis Di Angelo	Borough of Bellmawr	Present
Terry Shannon	Borough of Barrington	Present
Edward Hill	CCBOSS	Present
Gary Passanante	Borough of Somerdale	Present
Brian Morrell	Gloucester City	Absent
Kenneth Cheeseman	Laurel Springs	Present
Elanor Kelly	Borough of Runnemede	Present
Joseph Gallagher	Winslow Twp	Present

### OATH OF OFFICE

### MEETING OF EXECUTIVE COMMITTEE CALLED TO ORDER ROLL CALL OF 2024 EXECUTIVE COMMITTEE

### **EXECUTIVE DIRECTOR'S REPORT**

**FAST TRACK FINANCIAL REPORT –** Mr. Lodics reviewed the financial fast track through December 31, 2023. He stated that December shows a minor loss in surplus but this snapshot of December does not reflect the stop loss reimbursement expected to go back to the Fund.

**REVISED RESOLUTION 5-24** - Mr. Lodics stated that there is a date change to the May meeting since the schedule falls on Memorial Day. He said the recommendation is to move it up to the May 20<sup>th</sup> which is the 3<sup>rd</sup> Monday on the month. The resolution approving this is in consent.

**COOPERATIVE PRICING SYSTEM – SNJREBF LEAD AGENT –** Mr. Lodics stated that in 2023, the MRHIF and its affiliates sought approval from the NJ Office of the Comptroller to issue an RFP for TPA Services for the local Funds. Approval was not given, as the Comptroller's office felt that MRHIF did not have the authority to procure a claims agent being utilized by the local Funds.

To secure TPA services for PY 2024, the local Funds each performed a 1-year contract for TPA services in the hopes that group purchasing would be permitted for a longer contract starting in 2025.

We have reviewed with the MRHIF QPA and Attorney who agree that the Funds may enter into a Cooperative Pricing Agreement with a lead agent. We are recommending the SNJREBF be the lead agent as they currently have existing contracts with both HIF TPAs and Medicare Advantage providers. We met with the SNJREBF Contracts committee who was supportive of the idea and comfortable moving forward as the lead agent.

The concept of the HIF Cooperative Pricing System was presented to the MRHIF Commissioners by the MRHIF Attorney and received full support.

Included in your agendas is a memo outlining the recommendation from the MRHIF Attorney. The SNJREBF Attorney will provide more detail and answer any questions as part of his report. The Fund will need to approve a Resolution to form (Resolution 15-24), which approves the Cooperative Pricing Agreement. Two entities are needed to form – the BMED will execute the agreement with the SNJHIF. All other Funds will be approving Resolutions to Join by end of March.

**FEBRUARY MRHIF MEETING –** Mr. Lodics stated that the MRHIF had their reorganization meeting on February 15, 2024. Commissioner Wolk was present to represent the Fund.

Below are some of the key highlights:

- 1. The Fund Attorney provided an overview of the Cooperative Pricing System Initiative.
- 2. Approval was granted for the Fund Attorney to manage the Cooperative Pricing System filing.
- 3. Approval to go out to RFP for a Data Warehouse system was approved.
- 4. Approval to go out to RFP for reinsurer for multi-year contract was approved.

### PROGRAM MANAGERS REPORT

Crystal Bailey reviewed the informational report listed in the agenda.

### ELIGIBILTY/ENROLLMENT:

Please direct any eligibility, enrollment, or system related questions to our dedicated SNJREBF enrollment team. To contact the team, email <u>southernnj\_enrollments@permainc.com</u> or fax to 856-685-2249.

System training (new and refresher) is provided to all contacts with WEX access every 3<sup>rd</sup> Wednesday at 10AM (except June's training will be held Tuesday June 18<sup>th</sup>). Please contact <u>HIFtraining@permainc.com</u> for additional information or to request an invite.

In the subject line of the email, please include *Training – Fund Name and Client Name*. Please be sure to add the date of the training you would like to attend in your email so an invite can be sent.

### **COVERAGE UPDATES: None**

### **EXPRESS-SCRIPTS UPDATE:**

**4Q2023 SaveOn Savings** – In 2023, the Southern New Jersey Health Insurance Fund has saved \$413,340 for members enrolled in SaveOn, an additional \$116,181 in savings from 3Q2023. There are currently 71 participants in the program since January 2023, adding an additional 9 participants in 4Q2023. In 2023, SNJHIF members who used SaveOn saved a total of \$9,612 in copays. The average savings per prescription to date is \$1,033. Drugs for the treatment of inflammatory conditions remain the top drugs used by SNJHIF members in 2023 with 38 participants, an increase of 6 participants and \$42,928 in savings from 3Q2023. Please reference the 4Q2023 SaveOn report in the appendix of the agenda for additional information relating to the specific drugs being used and the associated savings for each drug in the SaveOn program.

Also included in the appendix is the 2024 SaveOn Drug listing. Please note the following effective 1/1/24:

- Drugs highlighted in green were added to the drug list, total of 28 new drugs
- Drugs highlighted in red were removed from the drug list, total of 7 drugs
  - SNJHIF had 2 members impacted by the drugs Gilenya and Aubagio being removed. Both drugs are used to treat Multiple Sclerosis. Impacted members received notification via U.S. mail as well as an outreach from SaveOn

### **OPERATIONAL UPDATES:**

### WEX Training Update

With the growth of the HIFs, we are currently reviewing our internal processes and how to make them the most efficient for our mutual clients. We have reviewed our current training workflow process and have made some minor adjustments to our WEX training sign up process, effective immediately.

- 1. We now have a new training mailbox, <u>HIFtraining@permainc.com</u>. All groups who need assistance with training should send the request to the HIF Training mailbox, **regardless of the HIF**. They should no longer send request for training to their assigned HIF mailbox
- 2. We will be using a SurveyMonkey link for users to sign up located in the directions (link and QR code) of the attached training schedule. While we understand there maybe exceptions, please encourage new HR admins/groups to use the Survey Monkey. (link: https://www.surveymonkey.com/r/WEXtrainingHIF)
- 3. The training schedule will continue to be the 3<sup>rd</sup> Wednesday of every month at 10AM, with the exception of the June 2024 training, will be held on **Tuesday June 18<sup>th</sup> at 10AM**

**PLEASE NOTE:** Any issues relating to logging into WEX or specific questions relating to the group should be sent to the group's current assigned HIF mailbox. Only training requests should be sent to the HIF Training mailbox.

WEX training updates were sent to all brokers on February 20<sup>th</sup> to share with their groups.

### **2024 LEGISLATIVE REVIEW:**

**FREE COVID-19 At-Home Test** – Effective November 20, 2023, free COVID-19 at home test kits are available for reorder from the government. Every U.S. household is eligible to order 4 free COVID-19 at home tests. <u>https://www.covid.gov/tests</u>

### Medical and Rx Reporting: None

### Medical and Rx Reporting: None

### No Surprise Billing and Transparency Act – Continued Delays

2023 Specialized Audits - See Appendix.

### **Carrier Appeals:**

Submission	Appeal Type	Appeal	Reason	Determination	Determination
Date		Number			Date
08/23/2023	Medical/Aetna	SNJ 2024-01-01	Investigational	Upheld	09/06/2023
			lab testing		
02/06/2024	Medical/Aetna	SNJ 2024-02-01	Investigational	Under Review	N/A
			lab testing		
02/07/2024	Medical/Aetna	SNJ 2024-02-02	MRI denial	Under Review	N/A

### **IRO Submissions:**

Submission Date	Appeal Type	Appeal Number	Reason	Determination	Determination Date
1/5/2024	Medical/Aetna	SNJ 2024-01-01	Investigational lab testing	Overturned	01/22/2024

### Small Claims Committee: None

**TREASURER:** Lorraine Verrill reviewed the bills list for January and February 2024 and the treasurers report.

# MOTION TO APPROVE RESOLUTION 16-24 JANUARY AND FEBRUARY 2024 BILLS LIST:

Moved:	Commissioner DiAngelo
Second:	Commissioner Shannon
Vote:	9 ayes, 0 nays

### MOTION TO APPROVE THE TREASURERS REPORT:

Moved:	Commissioner Wolk
Second:	Commissioner Cheeseman
Vote:	All in favor

**FUND ATTORNEY**: Fund Attorney Harris stated that there is reporting on an annual basis for HIPPA and the issue is that cyber security is the number one cause of HIPPA violations. He stated that the Fund has extensive security measures but to remind the towns and local municipalities to review their HIPPA and cyber security measures.

**AETNA:** Mr. Silverstein reviewed the claims for the month of December 2023. There were 6 high-cost claimants over the threshold of \$50,000 for the month. He stated that the dashboard report shows metrics continue to preform well.

**AMERIHEALTH**: Kristina Strain reviewed the paid claims and enrollment report through January 2024 She stated that there were no high-cost claimants.

**EXPRESS SCRIPTS**: Mrs. Patel reviewed the utilization for the 2023 Fund Year. She reviewed the top ten indications and top drugs used in the fund compared to the trending market.

### DENTAL ADMINISTRATOR: no report.

Consent Agenda:

### MOTION TO APPROVE CONSENT AGENDA BELOW AS PRESENTED:

Revised Resolution 5-24: Designation of Regular Meeting Times and Place Resolution 15-24: Forming HIF Cooperative Pricing System Resolution 16-24: Approval of the January and February 2024 Bills List

Moved:	Commissioner Wolk
Second:	Commissioner Cheesman
Vote:	9 ayes, 0 nays

**OLD BUSINESS:** None

NEW BUSINESS: None

### PUBLIC COMMENT: None.

### MOTION TO ADJOURN:

Moved:	Commissioner Shannon
Second:	Commissioner DiAngelo
Vote:	All In Favor

### MEETING ADJOURNED: 4:50 pm NEXT MEETING: March 25, 2024 4:15PM BERLIN BOROUGH MUNICIPAL HALL

Jordyn Robinson Assisting Secretary for

### JOSEPH WOLK, SECRETARY

# **APPENDIX II**

### Southern New Jersey Regional Health Insurance Fund 2023 Operations Review and Medical Claims Audit

A health care claims audit is designed to assess whether claims are being adjudicated correctly, in accordance with the provisions of the plan of benefits, and paid only on behalf of eligible participants as determined by the provisions of the plan. Best practice is to look beyond just the claims and to identify operational or administrative issues that may lead to broader claims processing and service issues, allowing for real-world recommendations for resolution.

AIM will perform an Operations Review of Aetna, which is an in-depth evaluation of the controls employed by the administrator to ensure quality administration.

- In an Operations Review (OR), a comprehensive Request for Information (RFI) is prepared and sent to Aetna in advance of the scheduled OR meeting.
- During the OR, interviews are conducted with key management and operations personnel to review Aetna's responses, procedures and methodologies.
- The OR encompasses such areas as system capabilities, staffing levels and turnover, performance standards, quality assurance for claim processing and customer service, Aetna's actual performance vs. client-specific and/or industry standards for accuracy, timeliness of claims adjudication, reporting capabilities, coordination with other administrative areas/vendors, and cost-management activities such as overpayment recovery, pricing controls and TPL investigations.
- Findings are compared to industry best practices.
- An OR can identify weaknesses in administrative controls that lead to poor performance.

In conjunction with the Operations Review, a medical claims audit will also be conducted on the administration by Aetna for the HIF employee medical plan. The medical claims audit will be conducted on a sample of claims finalized during the identified audit period. The audit will assess whether claims are being adjudicated correctly, in accordance with the provisions of the HIF plan of benefits and paid on behalf of eligible participants as determined by the provisions of the plan.

The purpose of the audit is to provide an assessment of Aetna's overall claims processing and financial accuracy performance during the audit period versus industry standards and applicable contractual standards.

Claim Audit Methodology - The principal objective of the claims audit will be to determine Aetna's claim processing accuracy and financial accuracy on medical claims. The financial accuracy calculation will identify the financial impact (and potential recoveries) for payment errors. In addition, a critical component of the audit process will be to identify the causes of errors. AIM's audit findings and recommendations will specifically identify these causes and recommend solutions that can help Aetna improve its claims administration and eliminate the kinds of errors identified through the audit process.

# **APPENDIX III**



## AVAILABLE ONLINE AT NO COST TO MEMBERS

### SAVE THE DATES

### 14th Annual MEL, MRHIF & NJCE Educational Seminar

### FRIDAY, APRIL 19 > 9:00 AM - NOON FRIDAY, APRIL 26 > 9:00 AM - NOON

Designed specifically for elected officials, commissioners, municipal, county and authority personnel, risk managers and related professionals.

The seminar is expected to be eligible for the following continuing education credits:

- CFO/CMFO Public Works and Clerks
- Insurance Producers
- Accountants (CPA) and Lawyers (CLE)
- Water Supply and Wastewater Licensed Operators (Total Contract Hours)
- Registered Public Purchasing Officials (RPPO)
- Qualified Purchasing Agents (QPA)

#### TO REGISTER

Visit njmel.org or email Jaine Testa at jainet@permainc.com

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### FRIDAY, APRIL 19

- Keynote Address
- Ethics
- Benefits Issues

### FRIDAY, APRIL 26

- JIF Governance
- Status of Insurance Markets
- Legislative Issues
- Coverage Overview
- Claims Concerns
- Risk Control Update
- Cyber Update

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